

# 40-Hour General Civil Mediation Training

Michigan Supreme Court Approved — Fulfills Training Requirement of MCR 2.411

Trainer: **Barbara Johannessen, J.D.**

Trained more than 300 mediators!



## SCHEDULE

Wed, Sept 16  
5:30pm–9:30pm

Fri, Sept 18  
9:00am–6:00pm

Sat, Sept 19  
9:00am–6:00pm

Wed, Sept 23  
5:30pm–9:30pm

Fri, Sept 25  
9:00am–6:00pm

Sat, Sept 26  
9:00am–6:00pm

Attendance of all 40  
hours is mandatory.

- Conflict theory and ADR processes overview
- Mediation process overview
- In-depth instruction on stages of mediation
- Active listening and communication skills
- Ethical obligations and standards
- Review of applicable court rules

Cost: \$895, \$100 deposit required. Space is limited.

To register, e-mail [dhanes@theresolutioncenter.com](mailto:dhanes@theresolutioncenter.com),  
call 586.469.4714 or visit [www.theresolutioncenter.com](http://www.theresolutioncenter.com)

## The Resolution Center

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Visa and MasterCard accepted