



Michigan Supreme Court

State Court Administrative Office
Michigan Hall of Justice
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Milton L. Mack, Jr.
State Court Administrator

DATE: September 1, 2015
TO: Trial Court Judges and Court Staff
FROM: Milton L. Mack, Jr., State Court Administrator
RE: ADA Compliance Performance Measure

Improving public access to Michigan courts is a key priority of the Michigan Supreme Court. This includes ensuring that persons with disabilities have equal and full access to our court system. To this end, the State Court Administrative Office has provided support to enhance compliance with the Americans with Disabilities Act (ADA), including model policies, forms to be used to request accommodations, compliance handbooks, FAQs, checklists, and many other resources.

Measuring and reporting on public access can help courts recognize successful efforts and also identify ways to improve service to all Michigan residents. That's why the Trial Court Performance Measures Committee (TCPMC) has endorsed ADA compliance as a new performance measure.

This performance measure is designed to help ensure that baseline requirements are more uniformly followed by assisting courts in strengthening compliance, increasing awareness of the requirements of the ADA through mandatory training, and facilitating public access to an ADA coordinator/contact for each court.

Specifically, the measure will test whether each court has designated a trained court employee to be the court's ADA coordinator and measure completion of new training. Designation of one individual requires a particular person to become familiar with the routine issues that arise, promoting efficiency for the court, and providing a clear contact for court users.

Training regarding the ADA will be available this fall at the judicial conference and at regional meetings. Training will also be recorded and available on the One Court of Justice website. We expect to publish information regarding compliance with this performance measure in May 2016.

We are here to help you! If you have questions, please contact Jennifer Warner, Director of Trial Court Services Division at warnerj@courts.mi.gov or 517-373-7454.