



COMMUNITY DISPUTE RESOLUTION PROGRAM



ANNUAL REPORT 2019

NEW IN 2019

MI-Resolve online
dispute resolution:
**FREE, statewide,
and 24/7.**

courts.mi.gov/MIResolve

Dispute Resolution Services at the Centers

Circuit Court Case Type

General Civil Claims Family Division

- Unrepresented Litigant Divorce
- Pre- and Post-Judgment Domestic Relations
- Truancy
- Child Protection
- Parenting Time Mediation

Probate Court Case Type

- Guardianships
- Conservatorships, Trusts & Testamentary

District Court Case Type

- General Civil Claims
- Landlord/Tenant
- Small Claims

School Conflict

Management Services

- Restorative Practices
- Truancy Reduction
- Restorative Conferencing
- Bullying Prevention

Since 1990, the Community Dispute Resolution Program (CDRP) has functioned as a network of nonprofit organizations that receive grant funding from the State Court Administrative Office (SCAO) to provide Michigan citizens with a means to work out disputes outside of court.

With more than 16,420 hours of mediation, training, and other types of volunteer services in 2019 (representing a market value contribution of \$1,970,907 million), CDRP is devoted to serving Michigan communities. The centers managed 18,449 cases in 2019.

3 out of **4**
cases
settle
(78%)

Average
amount per
settlement:
\$4,310

Parties kept the
agreements
they made:

76.1%
(Civil Division Cases)

75.2%
(Family Division Cases)

87.3%
(Educational Institution Cases)

25
Average days to
disposition

1.3
Average
duration of
mediation (hours)