



This **5-day interactive training** will run from **8:30am – 5:00pm each day** and will provide participants with the essential skills necessary to help people solve interpersonal and/or community based problems and litigated cases.

- ❖ Communication skills
- ❖ Negotiation skills
- ❖ Mediation skills
- ❖ Group discussion
- ❖ Group exercise
- ❖ Demonstration
- ❖ Role plays
- ❖ Lecture

This course fulfills the State Court Administrative Office (SCAO) 40-hr General Civil training requirements, MCR 2.411

## **JOIN US: UPCOMING TRAINING OPPORTUNITY TO BECOME A MEDIATOR**

**WHAT:** 40-HOUR SCAO GENERAL CIVIL TRAINING

**WHEN:** Wednesday, June 16, Thursday, June 17, Friday, June 18 and Thursday, June 24 and Friday, June 25

**TIME:** 8:30 am – 5:00 pm

**WHERE:** ZOOM

**WHO:** Trainer Brian Pappas, MMP, JD, LLM, PHD, Assistant VP of Academic Affairs, Eastern Michigan University

**COST:** \$995 standard registration fee OR \$300 active volunteer registration fee (requires a two-year monthly volunteering commitment)

**HOW:** Complete the attached registration and fax to (616) 399-1090, email to [hart@MediationServices.Works](mailto:hart@MediationServices.Works), or mail to the Mediation Services office at 291 Lakewood Blvd., Suite 9, Holland, MI 49424.

**QUESTIONS:** Call (616) 399-1600 or go to [www.MediationServices.Works](http://www.MediationServices.Works)

### *How you can help:*

**Send.** Every time you send people with disputes to us to mediate, it strengthens our connections to the community.

**Share.** Help us spread the news about our services through following us on Facebook at [www.facebook.com/WhereConflictBecomesOpportunity](http://www.facebook.com/WhereConflictBecomesOpportunity)

**Give.** Your charitable donation will make a difference in the lives of the people we serve in our community who are struggling with conflict. Donations help us keep our fees affordable and, when appropriate, to provide our services to families in need without cost. Donate at [www.MediationServices.Works/donate](http://www.MediationServices.Works/donate)

**Volunteer.** Join us and become a volunteer mediator serving the residents of Barry, Ottawa and Allegan Counties.

**Cost:** \$995 standard registration fee

OR

\$300 active volunteer registration fee: requires a commitment of volunteering to mediate once per month for a two-year term.

Participants must attend the entire training to receive a certificate of completion and then complete three mediation observations to be eligible to mediate cases.

**Space is very limited.** To register, complete this page and submit it with payment to Mediation Services as soon as possible to secure a slot in one of the following ways:

- ❖ Email to [hart@MediationServices.Works](mailto:hart@MediationServices.Works)
- ❖ Fax to 616.399.1090
- ❖ Mail to Mediation Services, 291 W. Lakewood Blvd., Holland, MI 49424
- ❖ Checks should be written to *Mediation Services*

An email confirmation will be sent upon receipt of registration and payment.

If you agree either (1) to pay the full standard training fee **OR** (2) to pay the volunteer training fee and to volunteer for Mediation Services monthly for a two-year term, please complete and return this registration:

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**Name** *(Please print your name as you want it to appear on your certificate)*

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**Address**

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**Phone**

**Email Address**

**Training Fee Amount**

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**Credit Card Number (VISA, MASTER CARD, DISCOVER)**

**Expiration Date**

**Security Code**

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**Signature** *(endorsing above terms and authorizing any above-listed credit card charge)*

**Date**

**FOR TRAINER'S INFORMATION:**

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**Occupation / Employer**

**Education (List degrees, if applicable)**

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**Related Experience / Training**

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**How did you learn about this training?**

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**Special accommodations needed**