



MICHIGAN COURTS NEWS RELEASE

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FOR IMMEDIATE RELEASE

Michigan Supreme Court Honors Retiring Chief Administrative Officer Ed Zobeck *Highlights Technology Achievements to Improve Efficiency and Service to the Public*

LANSING, MI – June 2, 2020 – The Michigan Supreme Court honored Chief Administrative Officer Ed Zobeck upon his retirement. Zobeck, who has served the Court since 2014, worked extensively with trial courts throughout Michigan, especially on issues related to human resources, labor relations, and information technology.

“Ed was tireless in traveling all across Michigan to teach and to train judges and court staff to be better leaders and managers and to help local courts be more civil, inclusive, and productive workplaces,” said Chief Justice Bridget M. McCormack. “Ed’s leadership has helped Michigan’s judiciary accelerate the implementation of technological changes that improve service to the public and help courts be more efficient.”

Technology improvements under Zobeck’s leadership include

- Rapid development of calendar integration for judges and court staff.
- Court docket display boards integrated with case management systems.
- A common identity provider solution and an easy way for courts to manage access to their data and systems.
- Web-based Register of Actions (ROA) and Case Search for the public.
- Text messages reminders for hearings and payments.
- A case management system portal for judges and other court staff to view their docket and caseload information in real-time.
- Expansion of statewide video capabilities which enabled Michigan to easily transition to a virtual courtroom experience.
- Implementation of a consolidated case management system in the cloud.
- Launch of a new service desk experience for courts which lead to faster response times and more self-service support options for customers.

One result of these achievement was recognition of the Michigan Supreme Court and its Judicial Information Systems division by the National Center for State Courts as a technology and thought leader. An example of the process change under Zobeck leadership was speedy creation of [Virtual Courtroom Directory](#) that allows the public to easily and quickly find and view hearings in their local trial courts.

Zobeck’s duties will be assumed in part by Jodi Latuszek, Senior Director of Administration who will supervise human resources and by other current division directors. The Court hosted a ‘virtual’ retirement party for Zobeck attended by several current and former Justices and more than 100 coworkers and colleagues.