

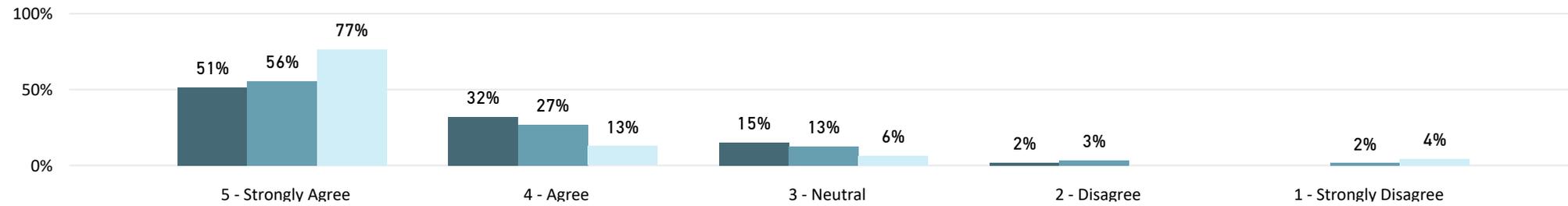


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 1 and 2 were directed to all respondents.

1. I was able to get my court business done in a reasonable amount of time today.

SurveyYear ● 2015 ● 2016 ● 2018



1. I was able to get my court business done in a reasonable amount of time today.

SurveyYear Time	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	61	51%	35	56%	36	77%	132	58%
4 - Agree	38	32%	17	27%	6	13%	61	27%
3 - Neutral	18	15%	8	13%	3	6%	29	13%
2 - Disagree	2	2%	2	3%			4	2%
1 - Strongly Disagree			1	2%	2	4%	3	1%
Total	119	100%	63	100%	47	100%	229	100%

County

ANTRIM

Court

D86 ANTRIM

Subset

All

Survey Year

All

Role

All

Type of Case

All

Gender

All

Race/Ethnicity

All

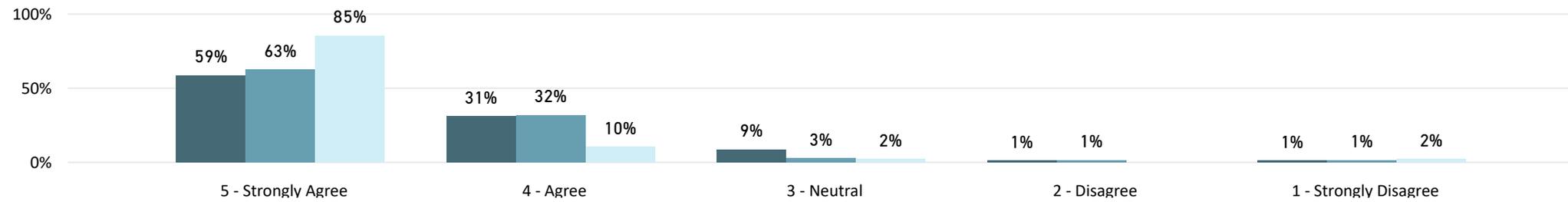


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 1 and 2 were directed to all respondents.

2. I was treated with courtesy and respect by court staff.

SurveyYear ● 2015 ● 2016 ● 2018



2. I was treated with courtesy and respect by court staff.

SurveyYear CourtesyStaff	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	68	59%	45	63%	41	85%	154	65%
4 - Agree	36	31%	23	32%	5	10%	64	27%
3 - Neutral	10	9%	2	3%	1	2%	13	6%
2 - Disagree	1	1%	1	1%	0	0%	2	1%
1 - Strongly Disagree	1	1%	1	1%	1	2%	3	1%
Total	116	100%	72	100%	48	100%	236	100%

County

Court

Subset

Survey Year

Role

Type of Case

Gender

Race/Ethnicity

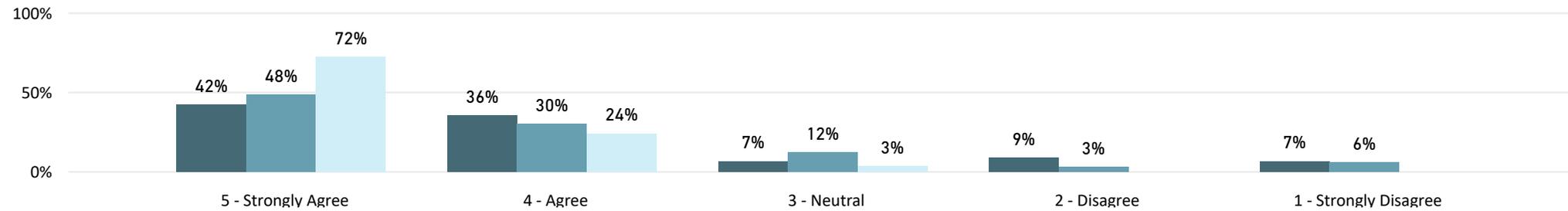


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 3 and 4 were directed to persons who attended a hearing or trial.

3. The way the case was handled was fair.

SurveyYear ● 2015 ● 2016 ● 2018



3. The way the case was handled was fair.

SurveyYear	2015		2016		2018		Total	
Fair	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	19	42%	16	48%	21	72%	56	52%
4 - Agree	16	36%	10	30%	7	24%	33	31%
3 - Neutral	3	7%	4	12%	1	3%	8	7%
2 - Disagree	4	9%	1	3%			5	5%
1 - Strongly Disagree	3	7%	2	6%			5	5%
Total	45	100%	33	100%	29	100%	107	100%

County

Court

Subset

Survey Year

Role

Type of Case

Gender

Race/Ethnicity

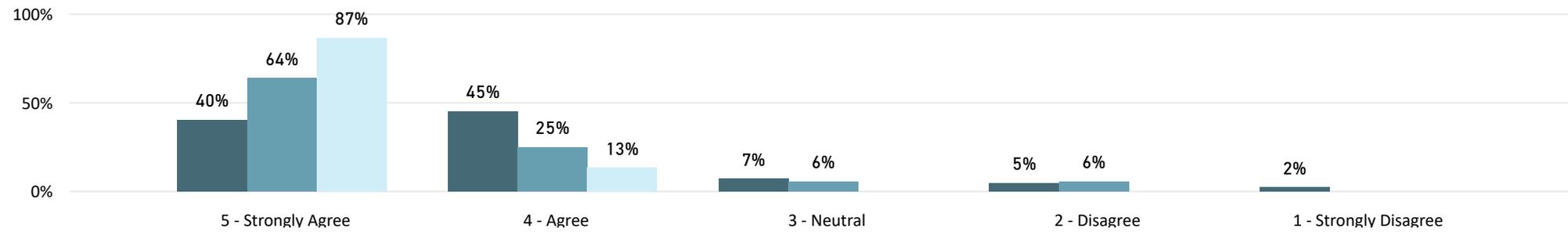


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 3 and 4 were directed to persons who attended a hearing or trial.

4. The judge/magistrate/referee treated everyone with courtesy and respect.

SurveyYear ● 2015 ● 2016 ● 2018



4. The judge/magistrate/referee treated everyone with courtesy and respect.

SurveyYear	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	17	40%	23	64%	26	87%	66	61%
4 - Agree	19	45%	9	25%	4	13%	32	30%
3 - Neutral	3	7%	2	6%			5	5%
2 - Disagree	2	5%	2	6%			4	4%
1 - Strongly Disagree	1	2%					1	1%
Total	42	100%	36	100%	30	100%	108	100%

County

Court

Subset

Survey Year

Role

Type of Case

Gender

Race/Ethnicity

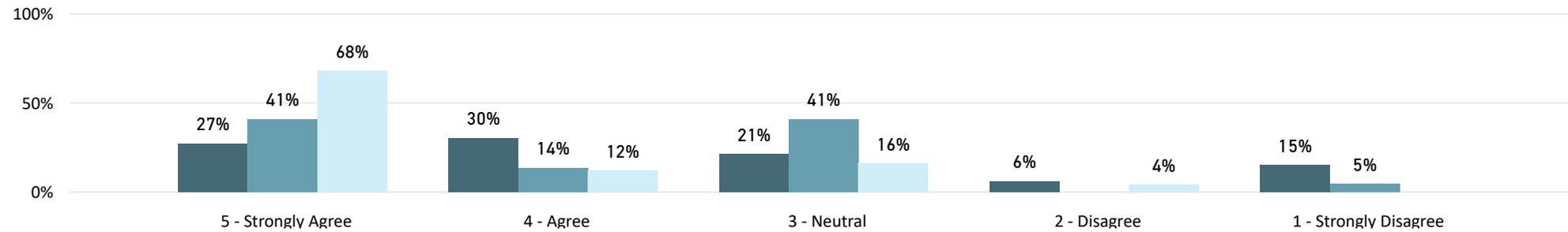


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 5 and 6 were directed to persons who were a party to the case.

5. The outcome in my case was favorable to me.

SurveyYear ● 2015 ● 2016 ● 2018



5. The outcome in my case was favorable to me.

SurveyYear	2015		2016		2018		Total	
Outcome	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	9	27%	9	41%	17	68%	35	44%
4 - Agree	10	30%	3	14%	3	12%	16	20%
3 - Neutral	7	21%	9	41%	4	16%	20	25%
2 - Disagree	2	6%			1	4%	3	4%
1 - Strongly Disagree	5	15%	1	5%			6	8%
Total	33	100%	22	100%	25	100%	80	100%

County

Court

Subset

Survey Year

Role

Type of Case

Gender

Race/Ethnicity

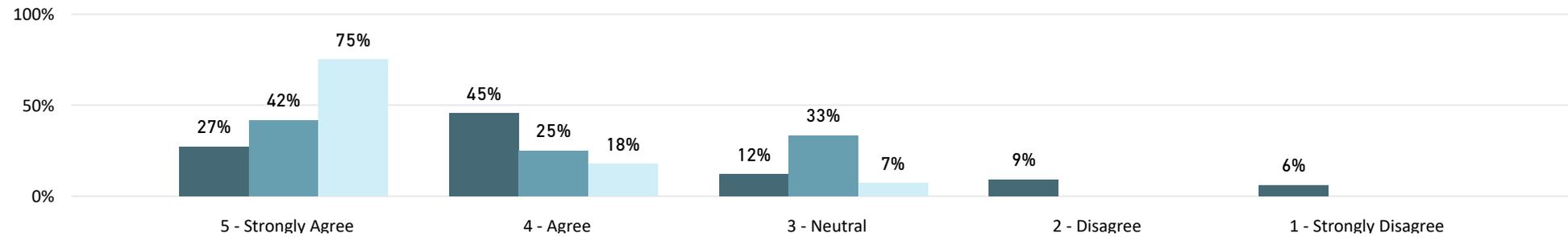


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 5 and 6 were directed to persons who were a party to the case.

6. As I leave the court, I understand what happened in my case.

SurveyYear ● 2015 ● 2016 ● 2018



6. As I leave the court, I understand what happened in my case.

SurveyYear	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	9	27%	10	42%	21	75%	40	47%
4 - Agree	15	45%	6	25%	5	18%	26	31%
3 - Neutral	4	12%	8	33%	2	7%	14	16%
2 - Disagree	3	9%					3	4%
1 - Strongly Disagree	2	6%					2	2%
Total	33	100%	24	100%	28	100%	85	100%

County

Court

Subset

Survey Year

Role

Type of Case

Gender

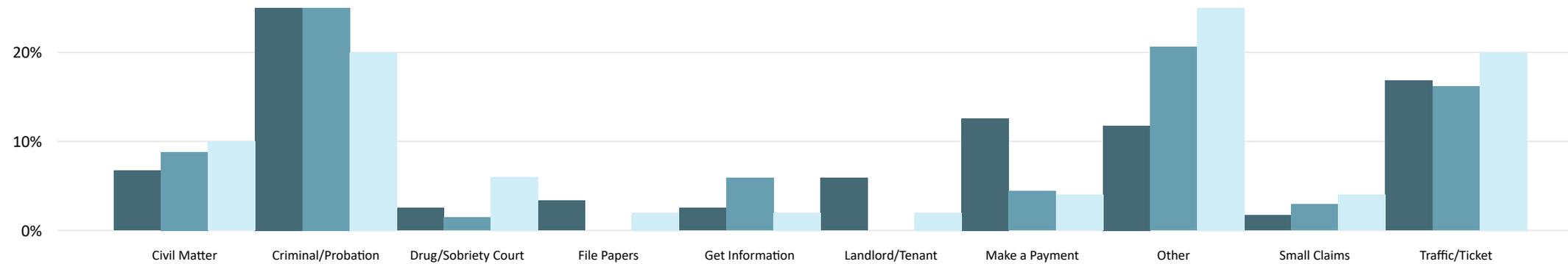
Race/Ethnicity



MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

7. What type of case brought you to the courthouse today (All that apply)?

SurveyYear ● 2015 ● 2016 ● 2018



7. What type of case brought you to the courthouse today (All that apply)?

SurveyYear TypeOfCase	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Civil Matter	8	7%	6	9%	5	10%	19	8%
Criminal/Probation	43	36%	27	40%	10	20%	80	34%
Drug/Sobriety Court	3	3%	1	1%	3	6%	7	3%
File Papers	4	3%			1	2%	5	2%
Get Information	3	3%	4	6%	1	2%	8	3%
Landlord/Tenant	7	6%			1	2%	8	3%
Make a Payment	15	13%	3	4%	2	4%	20	8%
Other	14	12%	14	21%	15	30%	43	18%
Small Claims	2	2%	2	3%	2	4%	6	3%
Traffic/Ticket	20	17%	11	16%	10	20%	41	17%
Total	119	100%	68	100%	50	100%	237	100%

County

ANTRIM

Court

D86 ANTRIM

Subset

All

Survey Year

All

Role

All

Gender

All

Race/Ethnicity

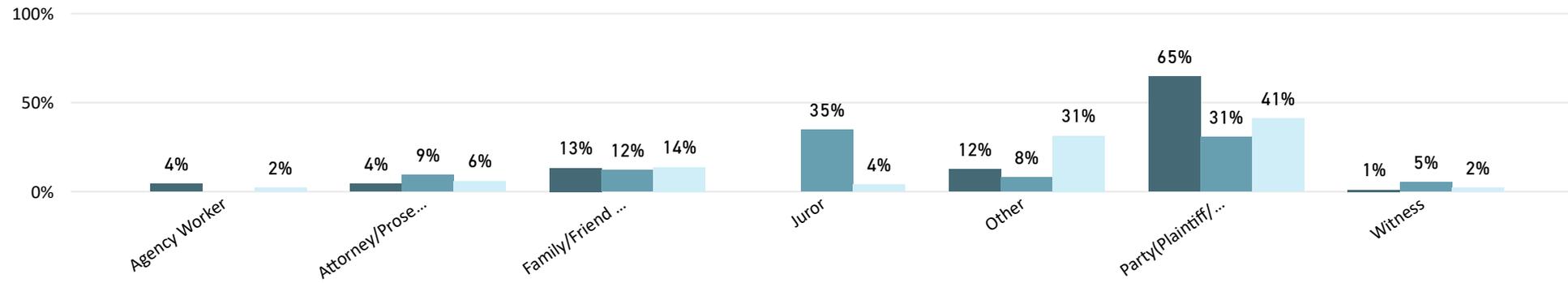
All



MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

8. Who are you (All that apply)?

SurveyYear ● 2015 ● 2016 ● 2018

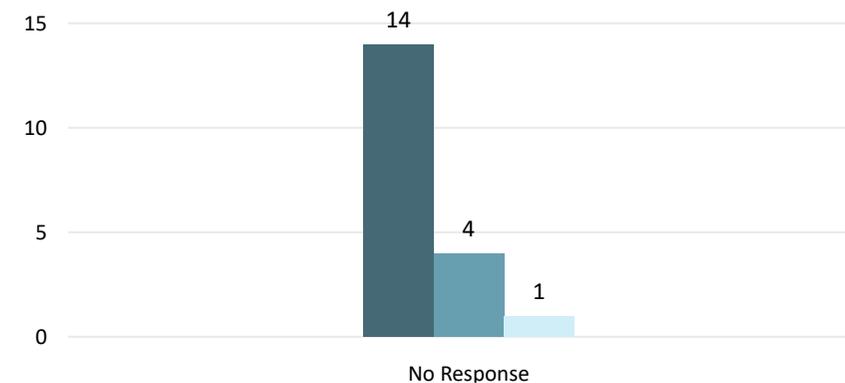


8. Who are you (All that apply)?

SurveyYear WhoRole	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Agency Worker	5	4%			1	2%	6	3%
Attorney/Prosecutor	5	4%	7	9%	3	6%	15	6%
Family/Friend of party to case	15	13%	9	12%	7	14%	31	13%
Juror			26	35%	2	4%	28	12%
Other	14	12%	6	8%	16	31%	36	15%
Party(Plaintiff/Defendant)	73	65%	23	31%	21	41%	117	49%
Witness	1	1%	4	5%	1	2%	6	3%
Total	113	100%	75	100%	51	100%	239	100%

8. No Response

SurveyYear ● 2015 ● 2016 ● 2018



County

ANTRIM

Court

D86 ANTRIM

Subset

All

Survey Year

All

Type of Case

All

Gender

All

Race/Ethnicity

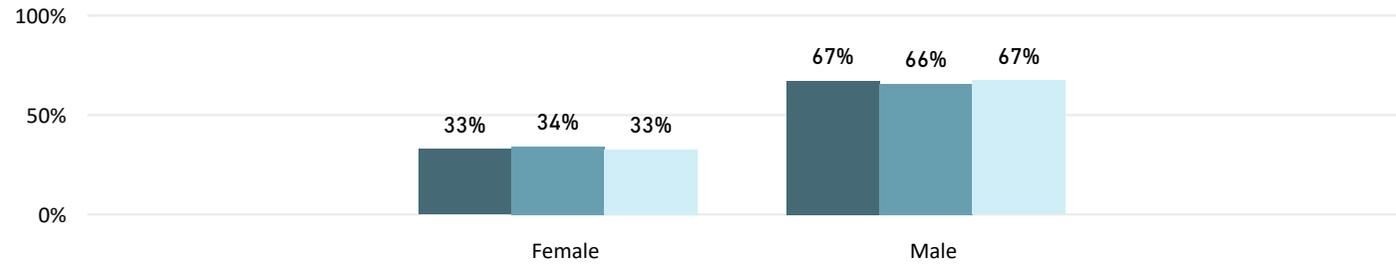
All



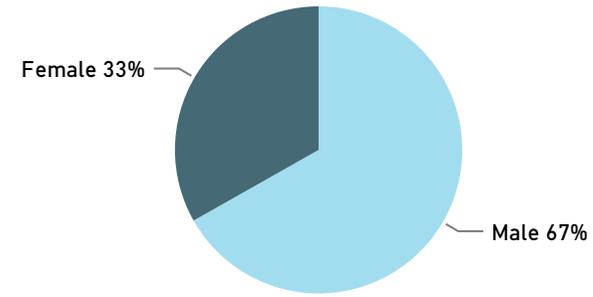
MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

9. What is your gender?

Gender Type: ● 2015 ● 2016 ● 2018



9. What is your gender?

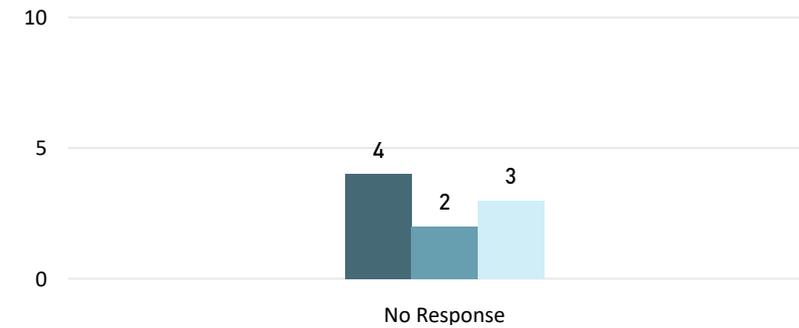


9. What is your gender?

SurveyYear	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Female	40	33%	26	34%	15	33%	81	33%
Male	82	67%	50	66%	31	67%	163	67%
Total	122	100%	76	100%	46	100%	244	100%

9. No Responses

Gender Type: ● 2015 ● 2016 ● 2018



County

Court

Subset

Survey Year

Role

Type of Case

Race/Ethnicity



MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

County

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Court

D86 ANTRIM

Subset

All

Survey Year

All

Role

All

Type of Case

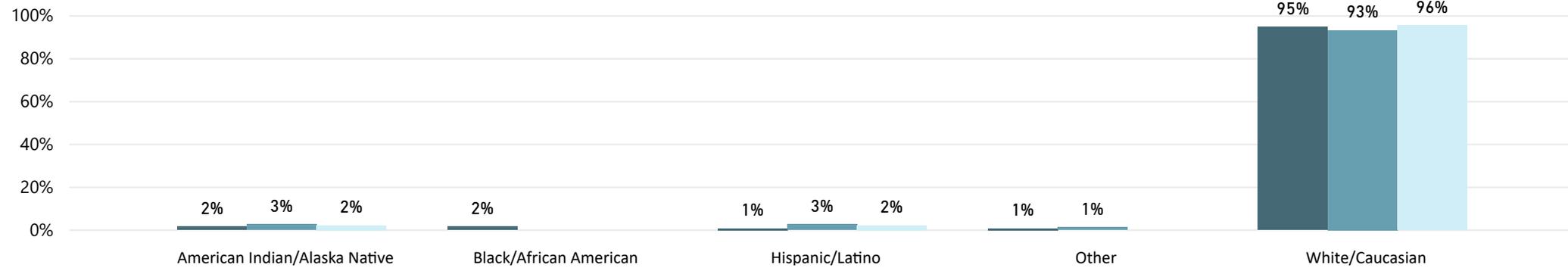
All

Gender

All

10. How do you identify yourself?

SurveyYear ● 2015 ● 2016 ● 2018



10. How do you identify yourself?

SurveyYear	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
American Indian/Alaska Native	2	2%	2	3%	1	2%	5	2%
Black/African American	2	2%					2	1%
Hispanic/Latino	1	1%	2	3%	1	2%	4	2%
Other	1	1%	1	1%			2	1%
White/Caucasian	111	95%	69	93%	43	96%	223	94%
Total	117	100%	74	100%	45	100%	236	100%

10. No Responses.

SurveyYear ● 2015 ● 2016 ● 2018

