

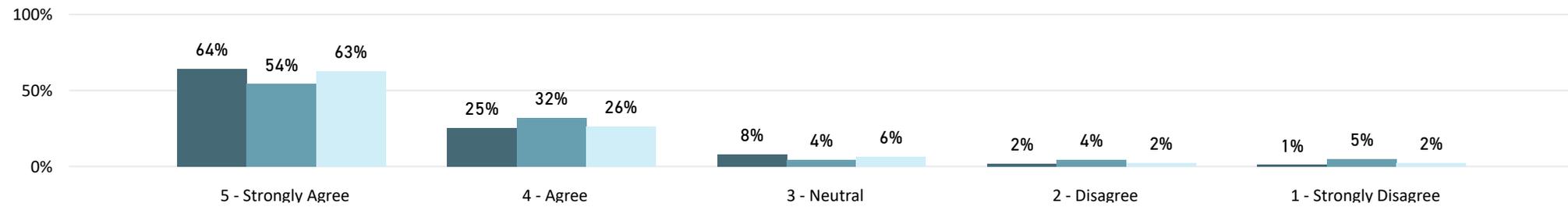


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 1 and 2 were directed to all respondents.

1. I was able to get my court business done in a reasonable amount of time today.

SurveyYear ● 2015 ● 2016 ● 2018



1. I was able to get my court business done in a reasonable amount of time today.

SurveyYear	2015		2016		2018		Total	
Time	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	73	64%	76	54%	79	63%	228	60%
4 - Agree	29	25%	45	32%	33	26%	107	28%
3 - Neutral	9	8%	6	4%	8	6%	23	6%
2 - Disagree	2	2%	6	4%	3	2%	11	3%
1 - Strongly Disagree	1	1%	7	5%	3	2%	11	3%
Total	114	100%	140	100%	126	100%	380	100%

County

LIVINGSTON

Court

(Multiple Selections)

Subset

All

Survey Year

All

Role

All

Type of Case

All

Gender

All

Race/Ethnicity

All

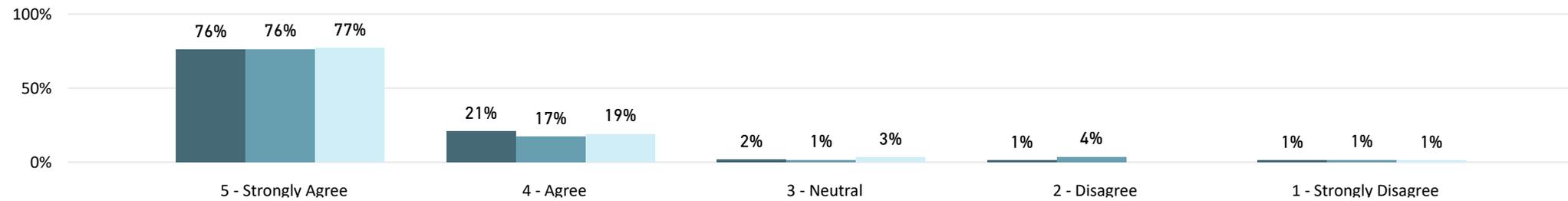


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 1 and 2 were directed to all respondents.

2. I was treated with courtesy and respect by court staff.

SurveyYear ● 2015 ● 2016 ● 2018



2. I was treated with courtesy and respect by court staff.

SurveyYear CourtesyStaff	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	88	76%	106	76%	97	77%	291	76%
4 - Agree	24	21%	24	17%	24	19%	72	19%
3 - Neutral	2	2%	2	1%	4	3%	8	2%
2 - Disagree	1	1%	5	4%	0	0%	6	2%
1 - Strongly Disagree	1	1%	2	1%	1	1%	4	1%
Total	116	100%	139	100%	126	100%	381	100%

County

LIVINGSTON

Court

(Multiple Selections)

Subset

All

Survey Year

All

Role

All

Type of Case

All

Gender

All

Race/Ethnicity

All

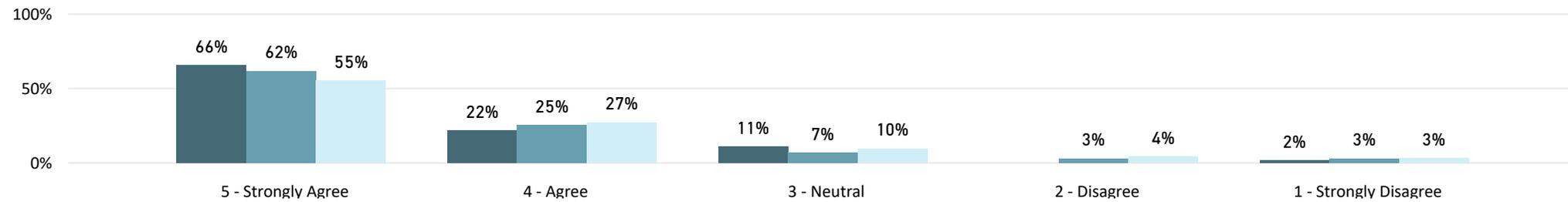


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 3 and 4 were directed to persons who attended a hearing or trial.

3. The way the case was handled was fair.

SurveyYear ● 2015 ● 2016 ● 2018



3. The way the case was handled was fair.

SurveyYear	2015		2016		2018		Total	
Fair	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	42	66%	63	62%	51	55%	156	60%
4 - Agree	14	22%	26	25%	25	27%	65	25%
3 - Neutral	7	11%	7	7%	9	10%	23	9%
2 - Disagree			3	3%	4	4%	7	3%
1 - Strongly Disagree	1	2%	3	3%	3	3%	7	3%
Total	64	100%	102	100%	92	100%	258	100%

County

LIVINGSTON

Court

(Multiple Selections)

Subset

All

Survey Year

All

Role

All

Type of Case

All

Gender

All

Race/Ethnicity

All

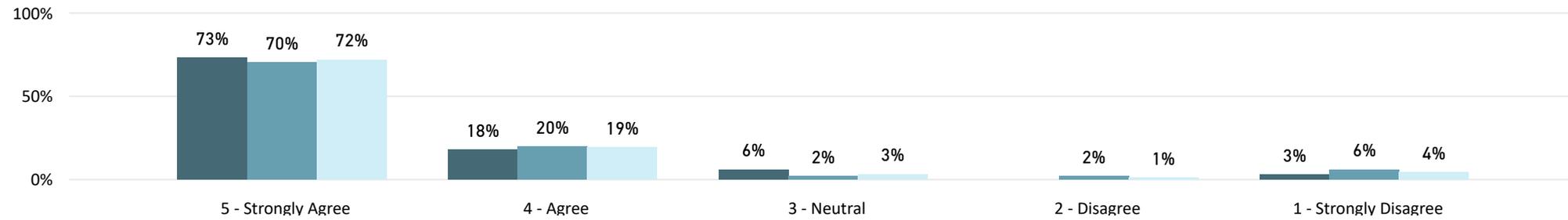


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 3 and 4 were directed to persons who attended a hearing or trial.

4. The judge/magistrate/referee treated everyone with courtesy and respect.

SurveyYear ● 2015 ● 2016 ● 2018



4. The judge/magistrate/referee treated everyone with courtesy and respect.

SurveyYear	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	49	73%	71	70%	67	72%	187	72%
4 - Agree	12	18%	20	20%	18	19%	50	19%
3 - Neutral	4	6%	2	2%	3	3%	9	3%
2 - Disagree			2	2%	1	1%	3	1%
1 - Strongly Disagree	2	3%	6	6%	4	4%	12	5%
Total	67	100%	101	100%	93	100%	261	100%

County

LIVINGSTON

Court

(Multiple Selections)

Subset

All

Survey Year

All

Role

All

Type of Case

All

Gender

All

Race/Ethnicity

All

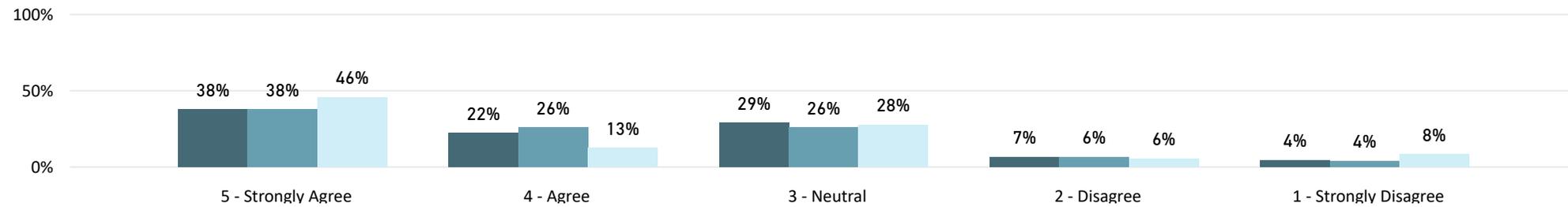


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 5 and 6 were directed to persons who were a party to the case.

5. The outcome in my case was favorable to me.

SurveyYear ● 2015 ● 2016 ● 2018



5. The outcome in my case was favorable to me.

SurveyYear	2015		2016		2018		Total	
Outcome	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	17	38%	29	38%	33	46%	79	41%
4 - Agree	10	22%	20	26%	9	13%	39	20%
3 - Neutral	13	29%	20	26%	20	28%	53	27%
2 - Disagree	3	7%	5	6%	4	6%	12	6%
1 - Strongly Disagree	2	4%	3	4%	6	8%	11	6%
Total	45	100%	77	100%	72	100%	194	100%

County

LIVINGSTON

Court

(Multiple Selections)

Subset

All

Survey Year

All

Role

All

Type of Case

All

Gender

All

Race/Ethnicity

All

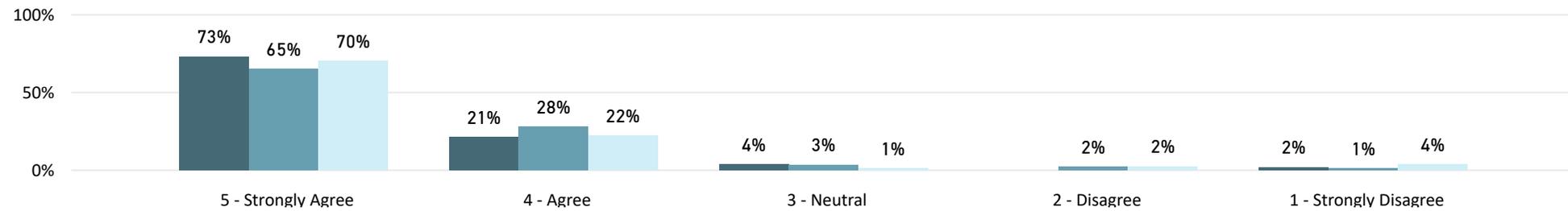


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 5 and 6 were directed to persons who were a party to the case.

6. As I leave the court, I understand what happened in my case.

SurveyYear ● 2015 ● 2016 ● 2018



6. As I leave the court, I understand what happened in my case.

SurveyYear	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	38	73%	56	65%	57	70%	151	69%
4 - Agree	11	21%	24	28%	18	22%	53	24%
3 - Neutral	2	4%	3	3%	1	1%	6	3%
2 - Disagree			2	2%	2	2%	4	2%
1 - Strongly Disagree	1	2%	1	1%	3	4%	5	2%
Total	52	100%	86	100%	81	100%	219	100%

County

LIVINGSTON

Court

(Multiple Selections)

Subset

All

Survey Year

All

Role

All

Type of Case

All

Gender

All

Race/Ethnicity

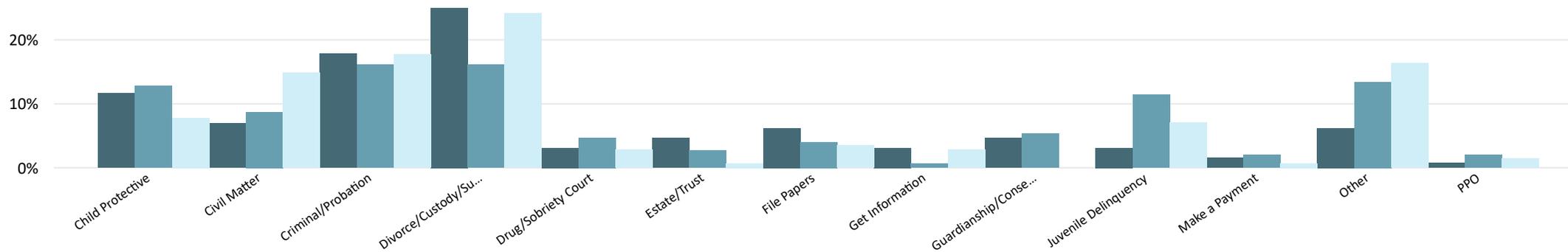
All



MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

7. What type of case brought you to the courthouse today (All that apply)?

SurveyYear ● 2015 ● 2016 ● 2018



7. What type of case brought you to the courthouse today (All that apply)?

SurveyYear TypeOfCase	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Child Protective	15	12%	19	13%	11	8%	45	11%
Civil Matter	9	7%	13	9%	21	15%	43	10%
Criminal/Probation	23	18%	24	16%	25	18%	72	17%
Divorce/Custody/Support	39	30%	24	16%	34	24%	97	23%
Drug/Sobriety Court	4	3%	7	5%	4	3%	15	4%
Estate/Trust	6	5%	4	3%	1	1%	11	3%
File Papers	8	6%	6	4%	5	4%	19	5%
Get Information	4	3%	1	1%	4	3%	9	2%
Guardianship/Conservatorship	6	5%	8	5%			14	3%
Juvenile Delinquency	4	3%	17	11%	10	7%	31	7%
Make a Payment	2	2%	3	2%	1	1%	6	1%
Other	8	6%	20	13%	23	16%	51	12%
PPO	1	1%	3	2%	2	1%	6	1%
Total	129	100%	149	100%	141	100%	419	100%

County

LIVINGSTON ▼

Court

(Multiple Selections) ▼

Subset

All ▼

Survey Year

All ▼

Role

All ▼

Gender

All ▼

Race/Ethnicity

All ▼



MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

County

LIVINGSTON

Court

(Multiple Selections)

Subset

All

Survey Year

All

Type of Case

All

Gender

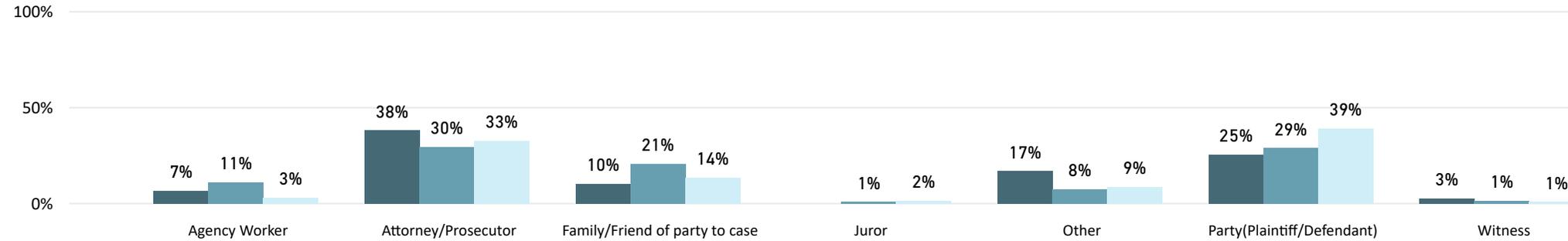
All

Race/Ethnicity

All

8. Who are you (All that apply)?

SurveyYear ● 2015 ● 2016 ● 2018

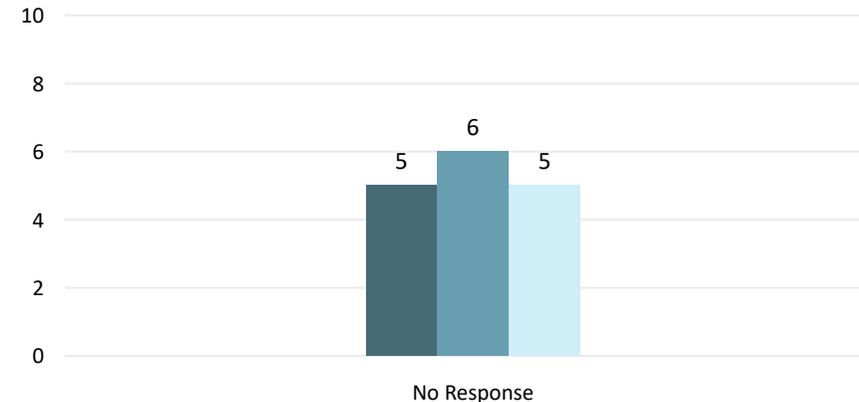


8. Who are you (All that apply)?

SurveyYear WhoRole	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Agency Worker	8	7%	16	11%	4	3%	28	7%
Attorney/Prosecutor	45	38%	43	30%	41	33%	129	33%
Family/Friend of party to case	12	10%	30	21%	17	14%	59	15%
Juror			1	1%	2	2%	3	1%
Other	20	17%	11	8%	11	9%	42	11%
Party(Plaintiff/Defendant)	30	25%	42	29%	49	39%	121	31%
Witness	3	3%	2	1%	1	1%	6	2%
Total	118	100%	145	100%	125	100%	388	100%

8. No Response

SurveyYear ● 2015 ● 2016 ● 2018

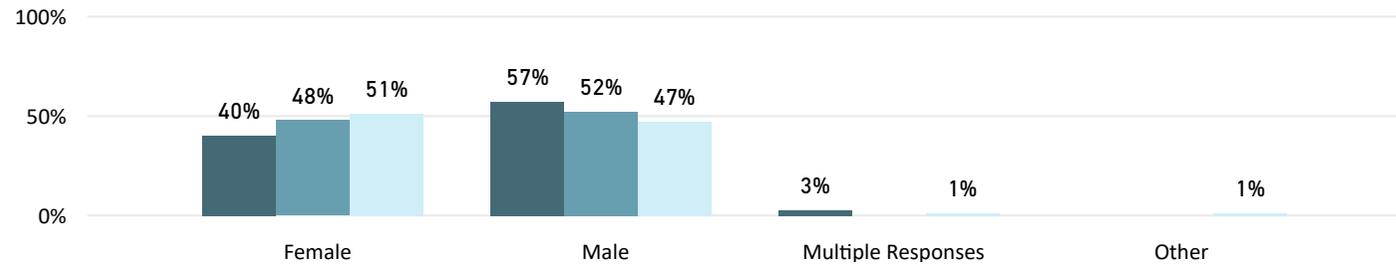




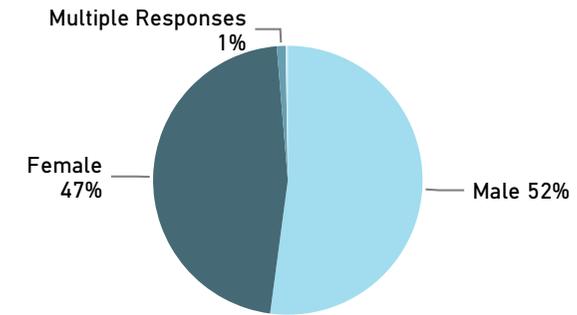
MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

9. What is your gender?

Gender Type: ● 2015 ● 2016 ● 2018



9. What is your gender?

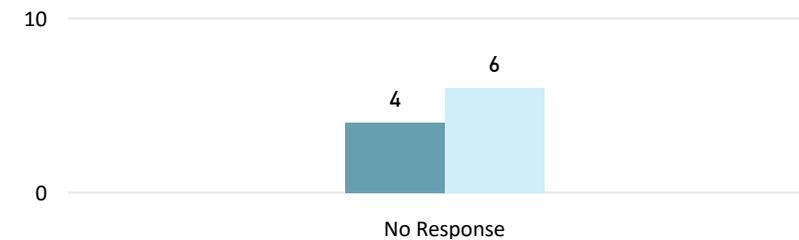


9. What is your gender?

SurveyYear	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Female	47	40%	67	48%	63	51%	177	47%
Male	67	57%	73	52%	58	47%	198	52%
Multiple Responses	3	3%			1	1%	4	1%
Other					1	1%	1	0%
Total	117	100%	140	100%	123	100%	380	100%

9. No Responses

Gender Type: ● 2016 ● 2018



County

Court

Subset

Survey Year

Role

Type of Case

Race/Ethnicity



MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

County

LIVINGSTON

Court

(Multiple Selections)

Subset

All

Survey Year

All

Role

All

Type of Case

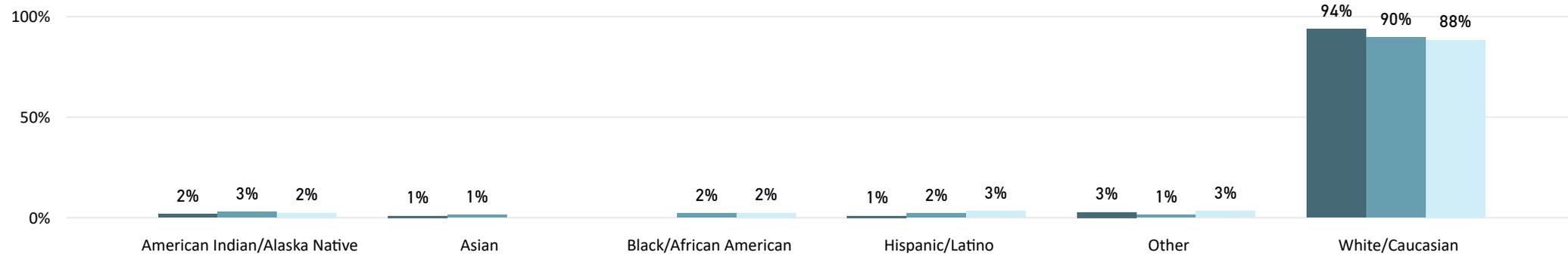
All

Gender

All

10. How do you identify yourself?

SurveyYear ● 2015 ● 2016 ● 2018



10. How do you identify yourself?

SurveyYear Race/identity	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
American Indian/Alaska Native	2	2%	4	3%	3	2%	9	2%
Asian	1	1%	2	1%			3	1%
Black/African American			3	2%	3	2%	6	2%
Hispanic/Latino	1	1%	3	2%	4	3%	8	2%
Other	3	3%	2	1%	4	3%	9	2%
White/Caucasian	106	94%	122	90%	107	88%	335	91%
Total	113	100%	136	100%	121	100%	370	100%

10. No Responses.

SurveyYear ● 2015 ● 2016 ● 2018

