

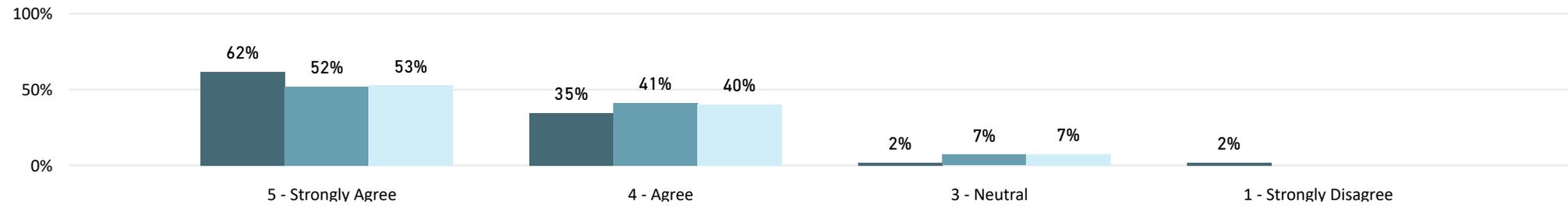


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 1 and 2 were directed to all respondents.

1. I was able to get my court business done in a reasonable amount of time today.

SurveyYear ● 2015 ● 2016 ● 2018



1. I was able to get my court business done in a reasonable amount of time today.

SurveyYear Time	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	32	62%	29	52%	29	53%	90	55%
4 - Agree	18	35%	23	41%	22	40%	63	39%
3 - Neutral	1	2%	4	7%	4	7%	9	6%
1 - Strongly Disagree	1	2%	0	0%	0	0%	1	1%
Total	52	100%	56	100%	55	100%	163	100%

County

MENOMINEE ▾

Court

D95A MENOMINEE ▾

Subset

All ▾

Survey Year

All ▾

Role

All ▾

Type of Case

All ▾

Gender

All ▾

Race/Ethnicity

All ▾

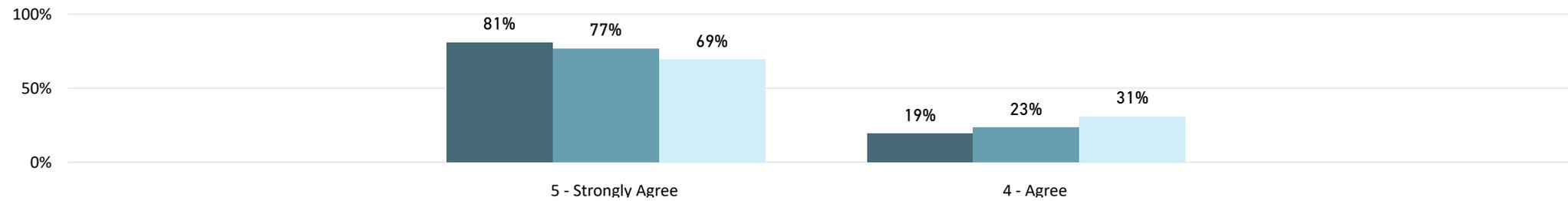


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 1 and 2 were directed to all respondents.

2. I was treated with courtesy and respect by court staff.

SurveyYear ● 2015 ● 2016 ● 2018



2. I was treated with courtesy and respect by court staff.

SurveyYear	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	42	81%	43	77%	38	69%	123	75%
4 - Agree	10	19%	13	23%	17	31%	40	25%
Total	52	100%	56	100%	55	100%	163	100%

County

Court

Subset

Survey Year

Role

Type of Case

Gender

Race/Ethnicity

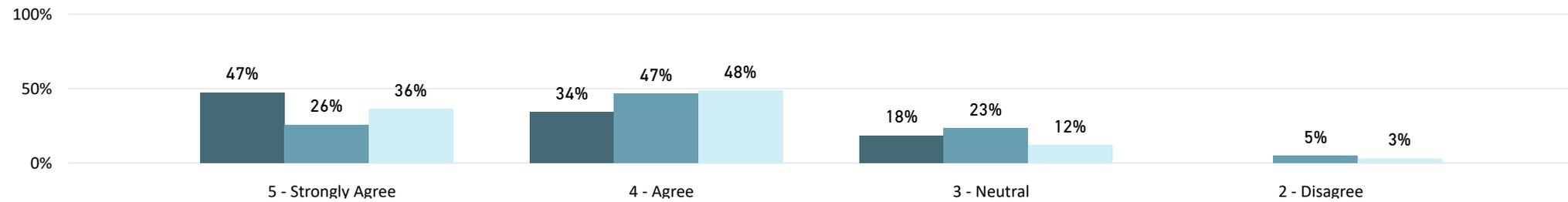


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 3 and 4 were directed to persons who attended a hearing or trial.

3. The way the case was handled was fair.

SurveyYear ● 2015 ● 2016 ● 2018



3. The way the case was handled was fair.

SurveyYear	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	18	47%	11	26%	12	36%	41	36%
4 - Agree	13	34%	20	47%	16	48%	49	43%
3 - Neutral	7	18%	10	23%	4	12%	21	18%
2 - Disagree			2	5%	1	3%	3	3%
Total	38	100%	43	100%	33	100%	114	100%

County

MENOMINEE

Court

D95A MENOMINEE

Subset

All

Survey Year

All

Role

All

Type of Case

All

Gender

All

Race/Ethnicity

All

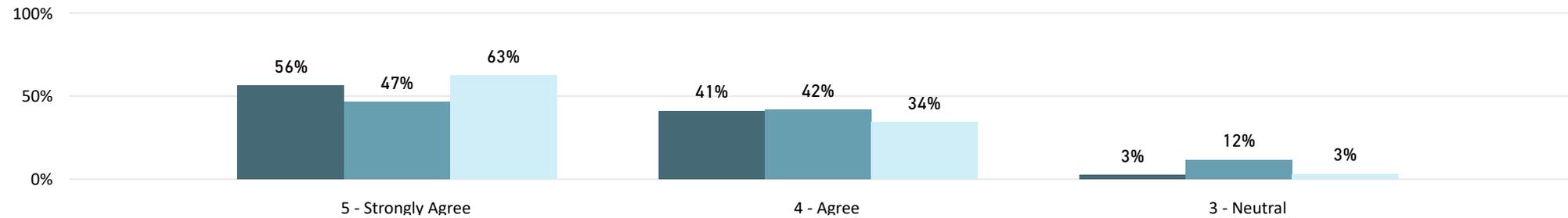


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 3 and 4 were directed to persons who attended a hearing or trial.

4. The judge/magistrate/referee treated everyone with courtesy and respect.

SurveyYear ● 2015 ● 2016 ● 2018



4. The judge/magistrate/referee treated everyone with courtesy and respect.

SurveyYear	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	22	56%	20	47%	20	63%	62	54%
4 - Agree	16	41%	18	42%	11	34%	45	39%
3 - Neutral	1	3%	5	12%	1	3%	7	6%
Total	39	100%	43	100%	32	100%	114	100%

County

Court

Subset

Survey Year

Role

Type of Case

Gender

Race/Ethnicity

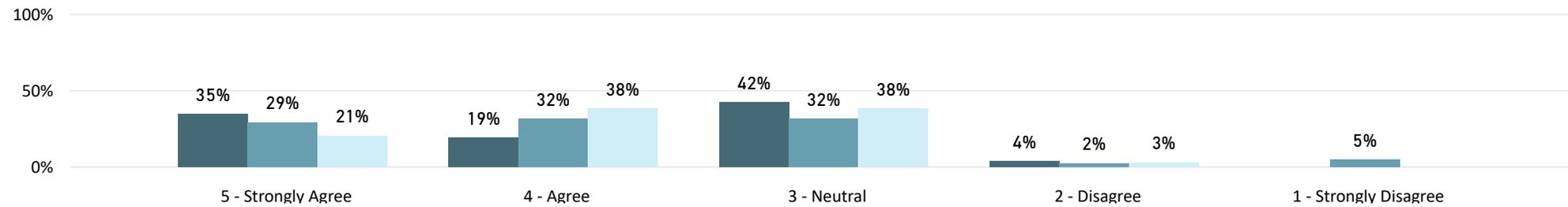


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 5 and 6 were directed to persons who were a party to the case.

5. The outcome in my case was favorable to me.

SurveyYear ● 2015 ● 2016 ● 2018



5. The outcome in my case was favorable to me.

SurveyYear	2015		2016		2018		Total	
Outcome	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	9	35%	12	29%	7	21%	28	28%
4 - Agree	5	19%	13	32%	13	38%	31	31%
3 - Neutral	11	42%	13	32%	13	38%	37	37%
2 - Disagree	1	4%	1	2%	1	3%	3	3%
1 - Strongly Disagree			2	5%			2	2%
Total	26	100%	41	100%	34	100%	101	100%

County

MENOMINEE ▾

Court

D95A MENOMINEE ▾

Subset

All ▾

Survey Year

All ▾

Role

All ▾

Type of Case

All ▾

Gender

All ▾

Race/Ethnicity

All ▾

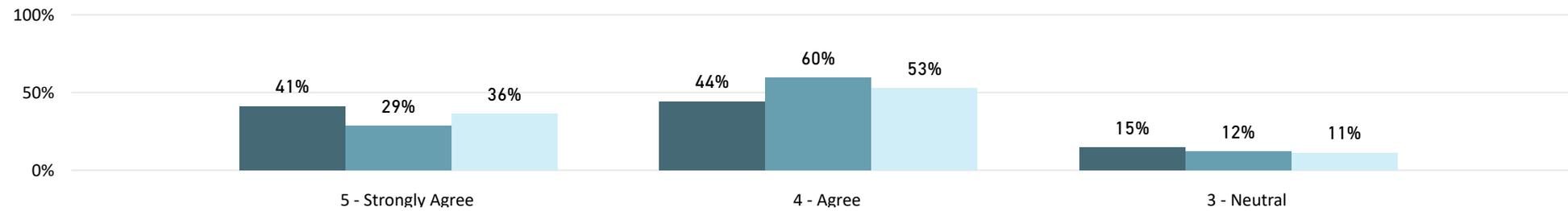


MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

*Questions 5 and 6 were directed to persons who were a party to the case.

6. As I leave the court, I understand what happened in my case.

SurveyYear ● 2015 ● 2016 ● 2018



6. As I leave the court, I understand what happened in my case.

SurveyYear	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
5 - Strongly Agree	14	41%	12	29%	13	36%	39	35%
4 - Agree	15	44%	25	60%	19	53%	59	53%
3 - Neutral	5	15%	5	12%	4	11%	14	13%
Total	34	100%	42	100%	36	100%	112	100%

County

Court

Subset

Survey Year

Role

Type of Case

Gender

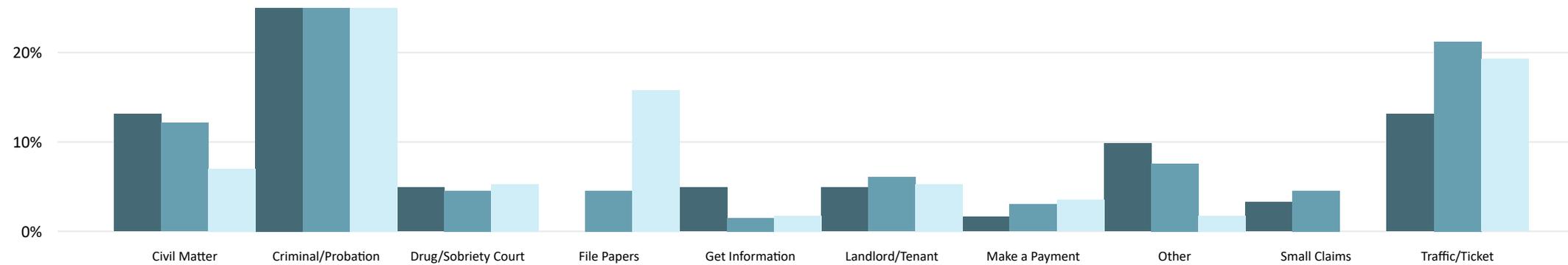
Race/Ethnicity



MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

7. What type of case brought you to the courthouse today (All that apply)?

SurveyYear ● 2015 ● 2016 ● 2018



7. What type of case brought you to the courthouse today (All that apply)?

SurveyYear TypeOfCase	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Civil Matter	8	13%	8	12%	4	7%	20	11%
Criminal/Probation	27	44%	23	35%	23	40%	73	40%
Drug/Sobriety Court	3	5%	3	5%	3	5%	9	5%
File Papers			3	5%	9	16%	12	7%
Get Information	3	5%	1	2%	1	2%	5	3%
Landlord/Tenant	3	5%	4	6%	3	5%	10	5%
Make a Payment	1	2%	2	3%	2	4%	5	3%
Other	6	10%	5	8%	1	2%	12	7%
Small Claims	2	3%	3	5%			5	3%
Traffic/Ticket	8	13%	14	21%	11	19%	33	18%
Total	61	100%	66	100%	57	100%	184	100%

County

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All ▾

Survey Year

All ▾

Role

All ▾

Gender

All ▾

Race/Ethnicity

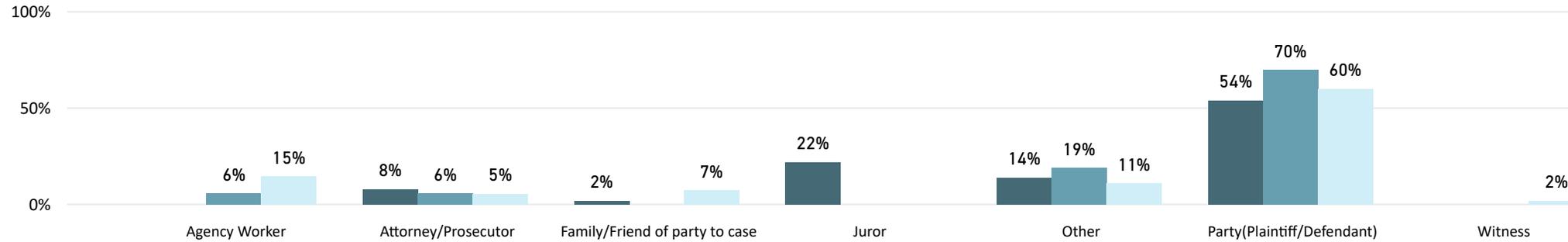
All ▾



MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

8. Who are you (All that apply)?

SurveyYear ● 2015 ● 2016 ● 2018



County

MENOMINEE

Court

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Subset

All

Survey Year

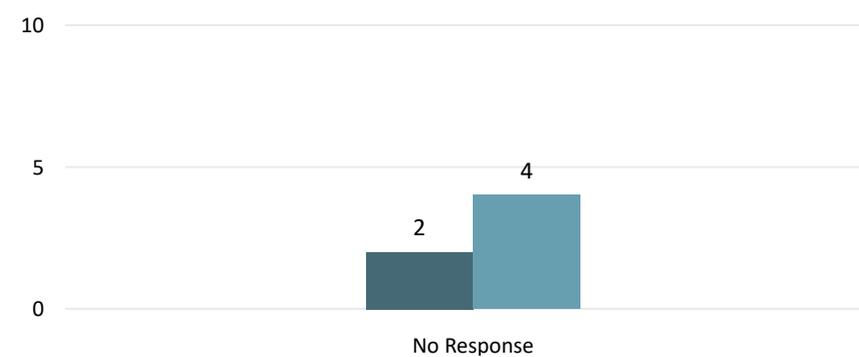
All

8. Who are you (All that apply)?

SurveyYear WhoRole	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Agency Worker			3	6%	8	15%	11	7%
Attorney/Prosecutor	4	8%	3	6%	3	5%	10	6%
Family/Friend of party to case	1	2%			4	7%	5	3%
Juror	11	22%					11	7%
Other	7	14%	10	19%	6	11%	23	15%
Party(Plaintiff/Defendant)	27	54%	37	70%	33	60%	97	61%
Witness					1	2%	1	1%
Total	50	100%	53	100%	55	100%	158	100%

8. No Response

SurveyYear ● 2015 ● 2016



Type of Case

All

Gender

All

Race/Ethnicity

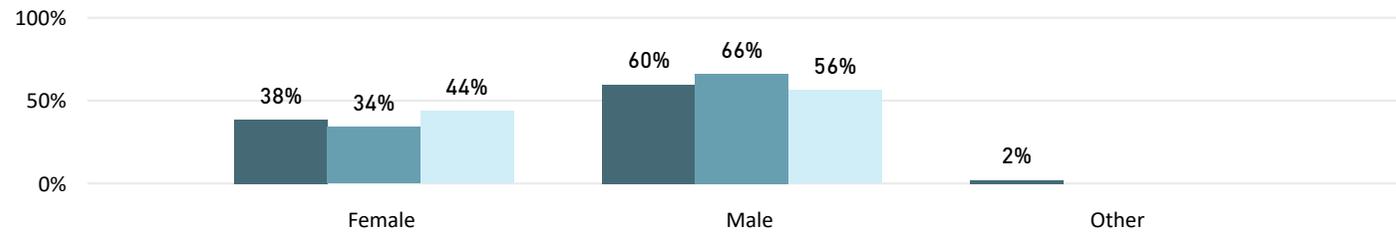
All



MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

9. What is your gender?

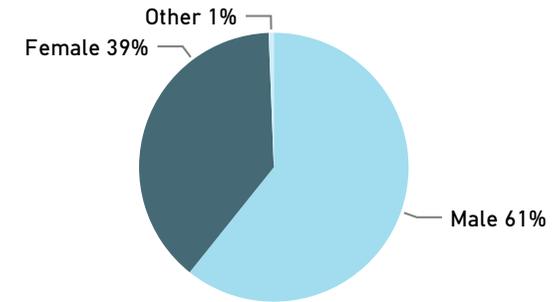
Gender Type: ● 2015 ● 2016 ● 2018



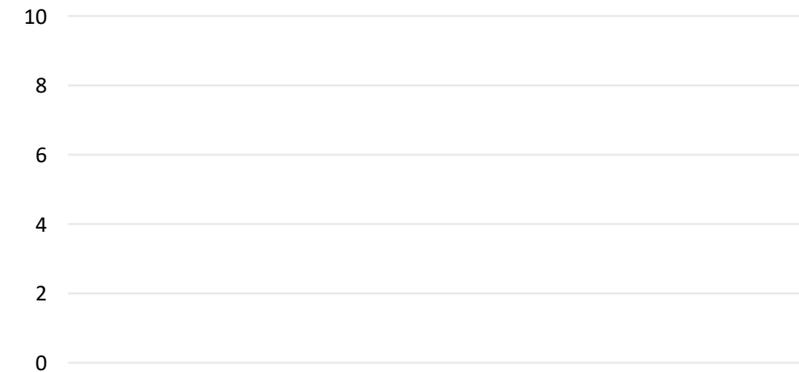
9. What is your gender?

SurveyYear	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
Female	20	38%	19	34%	24	44%	63	39%
Male	31	60%	37	66%	31	56%	99	61%
Other	1	2%					1	1%
Total	52	100%	56	100%	55	100%	163	100%

9. What is your gender?



9. No Responses



County

Court

Subset

Survey Year

Role

Type of Case

Race/Ethnicity



MICHIGAN SUPREME COURT - PUBLIC SATISFACTION SURVEY

County

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D95A MENOMINEE

Subset

All

Survey Year

All

Role

All

Type of Case

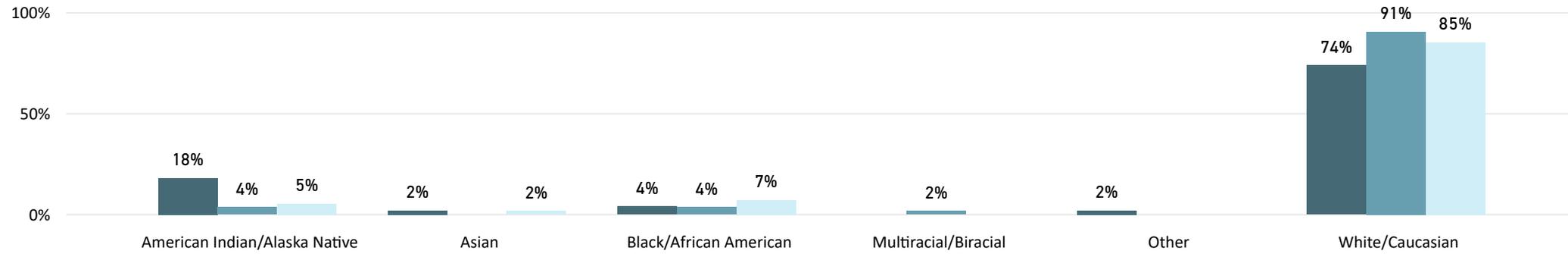
All

Gender

All

10. How do you identify yourself?

SurveyYear ● 2015 ● 2016 ● 2018



10. How do you identify yourself?

SurveyYear Race/identity	2015		2016		2018		Total	
	Count	Percent	Count	Percent	Count	Percent	Count	Percent
American Indian/Alaska Native	9	18%	2	4%	3	5%	14	9%
Asian	1	2%			1	2%	2	1%
Black/African American	2	4%	2	4%	4	7%	8	5%
Multiracial/Biracial			1	2%			1	1%
Other	1	2%					1	1%
White/Caucasian	37	74%	49	91%	47	85%	133	84%
Total	50	100%	54	100%	55	100%	159	100%

10. No Responses.

