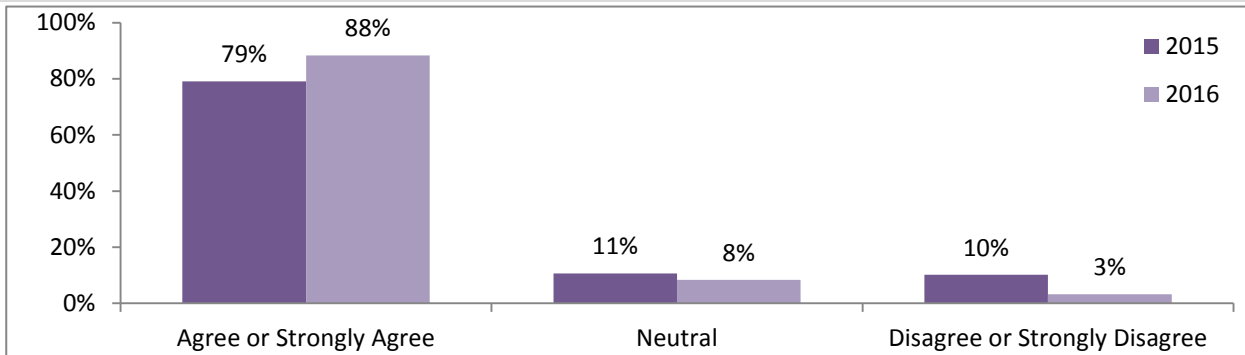


Questions 1 and 2 were directed to all respondents.

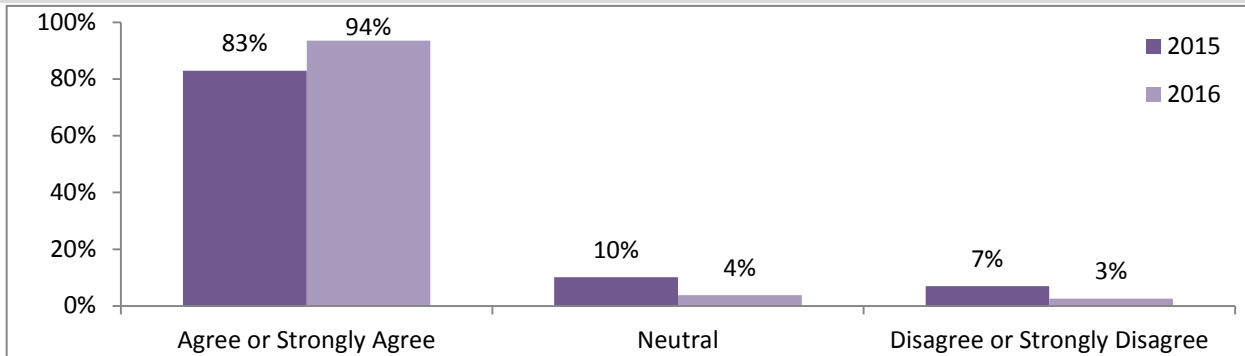
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
5 Strongly Agree	102	55%	93	60%
4 Agree	46	25%	44	28%
3 Neutral	20	11%	13	8%
2 Disagree	5	3%	3	2%
1 Strongly Disagree	14	7%	2	1%
Total Responses	187		155	
Score	4.2		4.4	
NA - Not Applicable	3		1	
No Response	1		3	



2) I was treated with courtesy and respect by court staff.

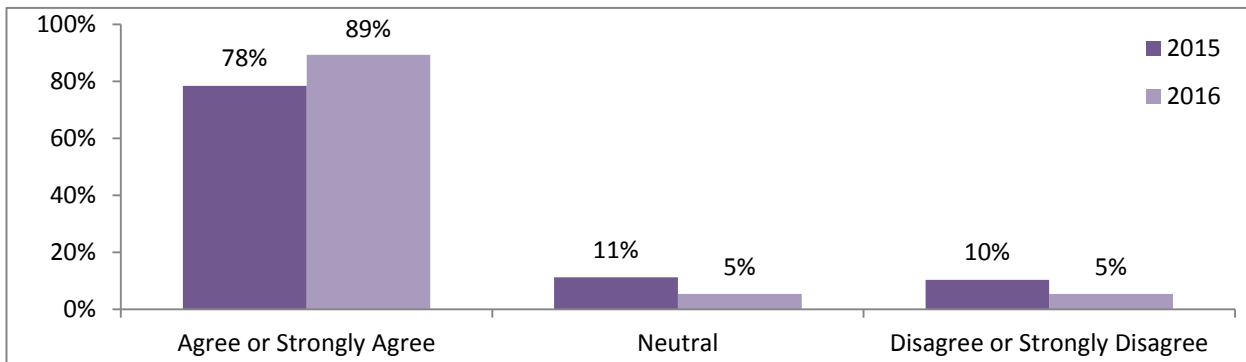
	2015		2016	
5 Strongly Agree	114	61%	106	68%
4 Agree	41	22%	39	25%
3 Neutral	19	10%	6	4%
2 Disagree	4	2%	2	1%
1 Strongly Disagree	9	5%	2	1%
Total Responses	187		155	
Score	4.3		4.6	
NA - Not Applicable	1		1	
No Response	3		3	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

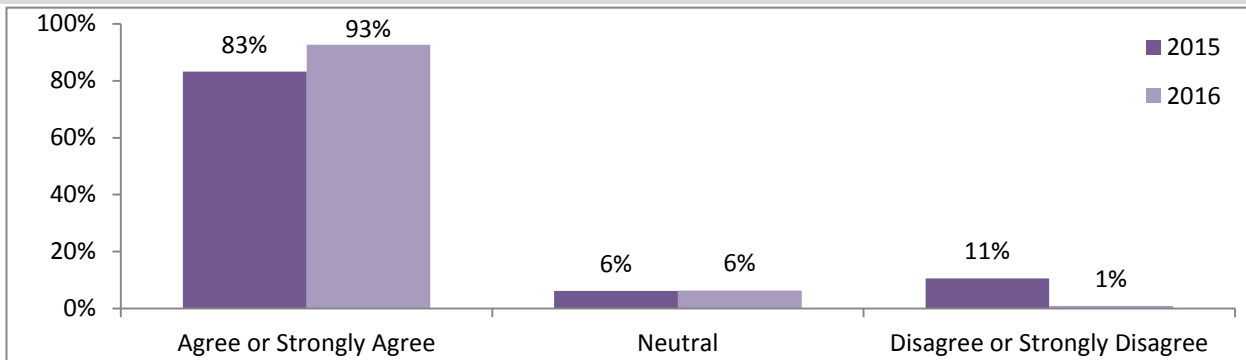
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	61	53%	66	59%
4 Agree	30	26%	34	30%
3 Neutral	13	11%	6	5%
2 Disagree	5	4%	4	4%
1 Strongly Disagree	7	6%	2	2%
Total Responses	116		112	
Score	4.1		4.4	
NA - Not Applicable	30		8	
No Response	45		39	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

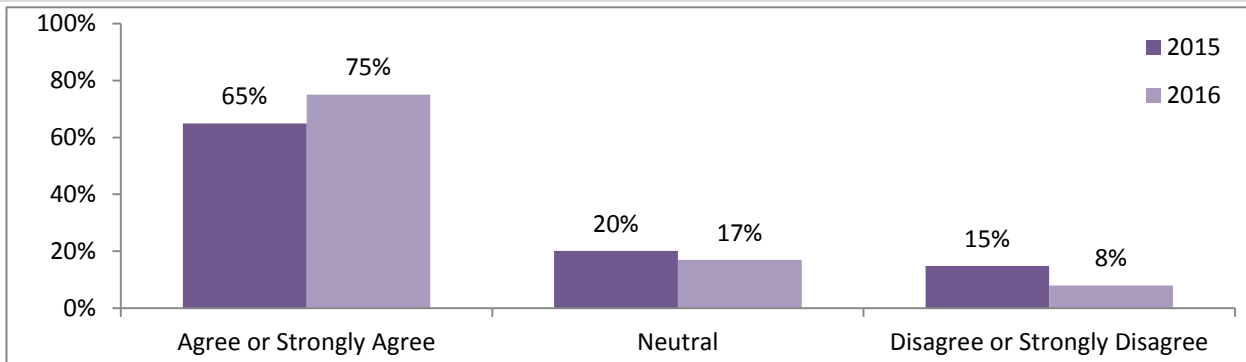
	2015		2016	
5 Strongly Agree	69	61%	70	64%
4 Agree	25	22%	32	29%
3 Neutral	7	6%	7	6%
2 Disagree	5	4%	0	0%
1 Strongly Disagree	7	6%	1	1%
Total Responses	113		110	
Score	4.3		4.5	
NA - Not Applicable	29		8	
No Response	49		41	



Questions 5 and 6 were directed to persons who were a party to the case.

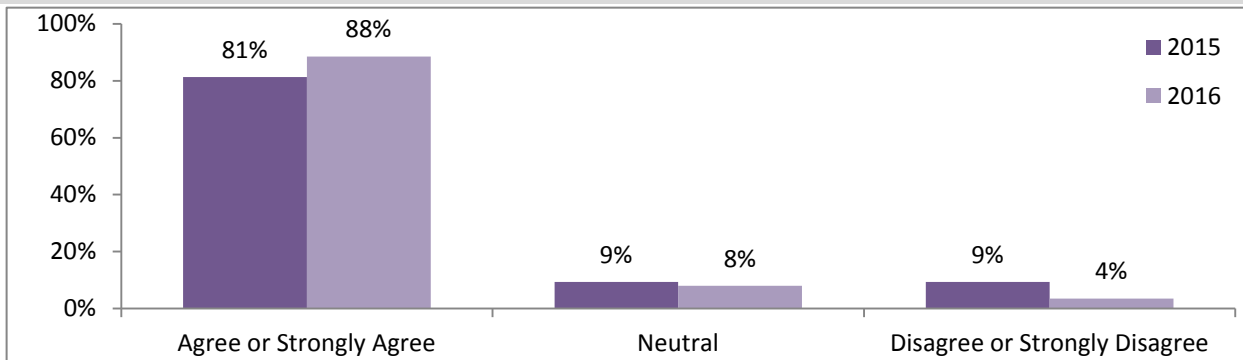
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	50	44%	55	49%
4 Agree	24	21%	29	26%
3 Neutral	23	20%	19	17%
2 Disagree	8	7%	5	4%
1 Strongly Disagree	9	8%	4	4%
Total Responses	114		112	
Score	3.9		4.1	
NA - Not Applicable	26		11	
No Response	51		36	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	68	58%	70	62%
4 Agree	28	24%	30	27%
3 Neutral	11	9%	9	8%
2 Disagree	4	3%	2	2%
1 Strongly Disagree	7	6%	2	2%
Total Responses	118		113	
Score	4.2		4.5	
NA - Not Applicable	23		10	
No Response	50		36	



Wayne County - 18th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
Child Protective	0	0%	0	0%
Civil Matter	24	13%	19	12%
Criminal/Probation	82	45%	64	41%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	13	7%	11	7%
Estate/Trust	0	0%	0	0%
File Papers	3	2%	5	3%
Get Information	3	2%	3	2%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	2	1%	10	6%
Make a Payment	16	9%	14	9%
PPO	0	0%	0	0%
Small Claims	4	2%	2	1%
Traffic/Ticket	37	20%	42	27%
Other	17	9%	7	4%
Number of Respondents	181		157	
No Response	10		2	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
Party (Plaintiff/Defendant)	128	71%	124	81%
Agency Worker	4	2%	2	1%
Attorney/Prosecutor	12	7%	4	3%
Family/Friend of party to case	20	11%	15	10%
Juror	0	0%	0	0%
Witness	2	1%	4	3%
Other	22	12%	5	3%
Number of Respondents	181		154	
No Response	10		5	

Wayne County - 18th District Court

9) What is your gender?

	2015		2016	
Male	89	47%	87	56%
Female	101	53%	66	42%
Other	1	1%	4	3%
Number of Respondents	190		156	
No Response	1		3	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	2	1%	9	6%
Asian	1	1%	1	1%
Multiracial/Biracial	3	2%	7	5%
Black/African American	69	38%	71	46%
Hispanic/Latino	8	4%	8	5%
White/Caucasian	99	55%	60	39%
Other	8	4%	5	3%
Number of Respondents	181		153	
No Response	10		6	