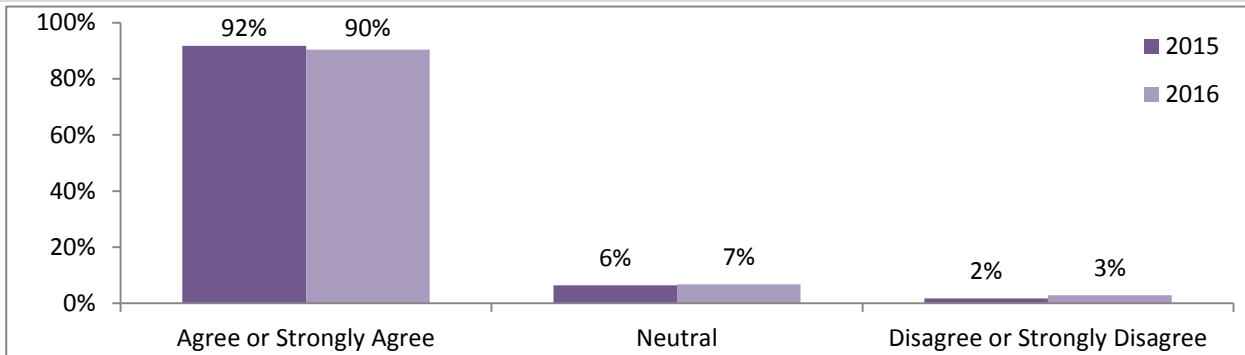


Questions 1 and 2 were directed to all respondents.

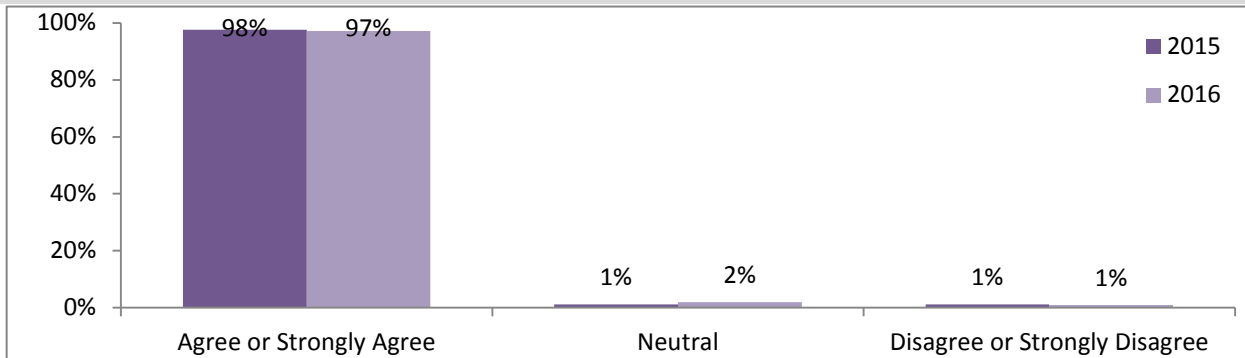
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	126	74%	77	74%
4 Agree	31	18%	17	16%
3 Neutral	11	6%	7	7%
2 Disagree	2	1%	3	3%
1 Strongly Disagree	1	1%	0	0%
Total Responses	171		104	
Score		4.6		4.6
NA - Not Applicable	2		5	
No Response	3		4	



2) I was treated with courtesy and respect by court staff.

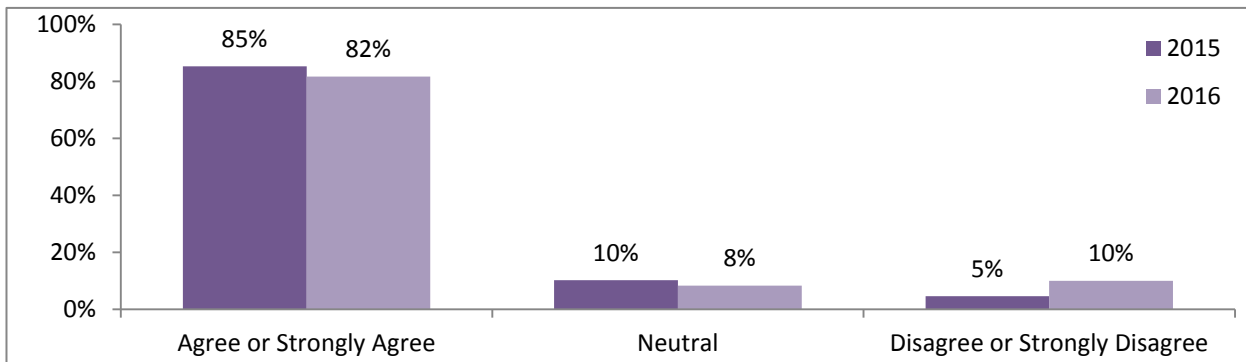
	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	151	89%	91	85%
4 Agree	14	8%	13	12%
3 Neutral	2	1%	2	2%
2 Disagree	1	1%	1	1%
1 Strongly Disagree	1	1%	0	0%
Total Responses	169		107	
Score		4.9		4.8
NA - Not Applicable	1		0	
No Response	6		6	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

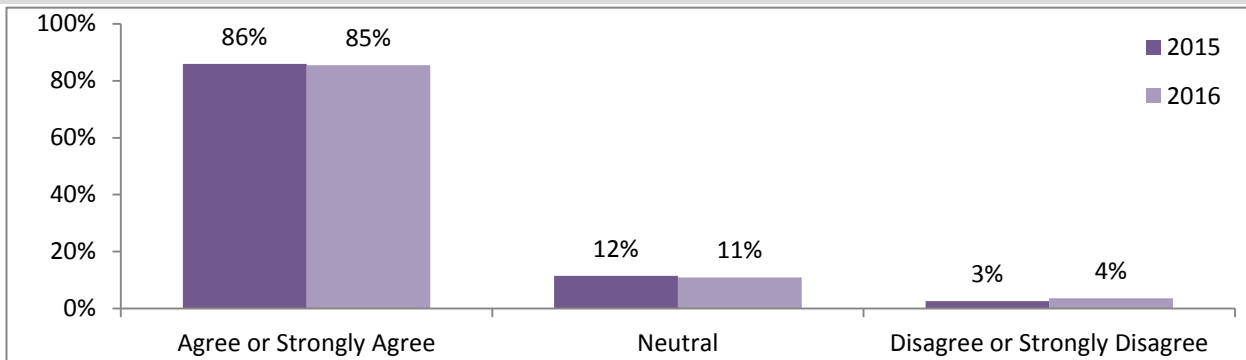
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	60	68%	38	63%
4 Agree	15	17%	11	18%
3 Neutral	9	10%	5	8%
2 Disagree	2	2%	4	7%
1 Strongly Disagree	2	2%	2	3%
Total Responses	88		60	
Score		4.5		4.3
NA - Not Applicable	31		25	
No Response	57		28	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

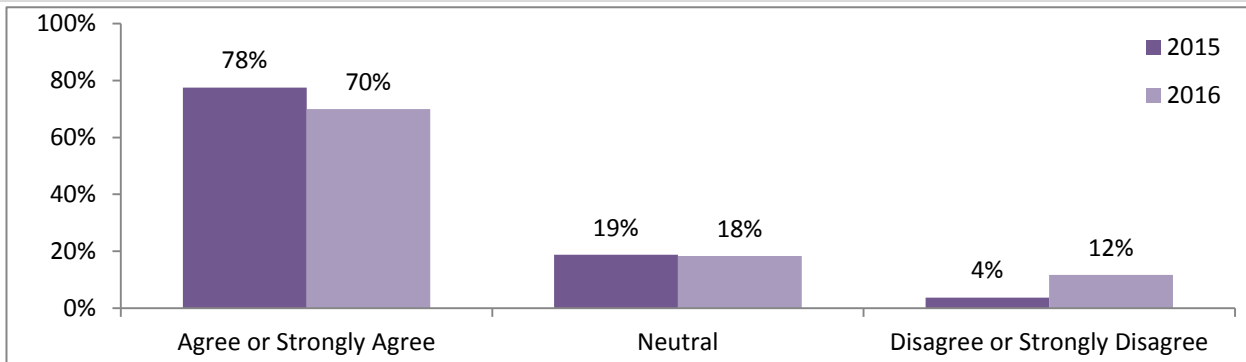
	2015		2016	
5 Strongly Agree	62	79%	39	71%
4 Agree	5	6%	8	15%
3 Neutral	9	12%	6	11%
2 Disagree	0	0%	1	2%
1 Strongly Disagree	2	3%	1	2%
Total Responses	78		55	
Score		4.6		4.5
NA - Not Applicable	39		26	
No Response	59		32	



Questions 5 and 6 were directed to persons who were a party to the case.

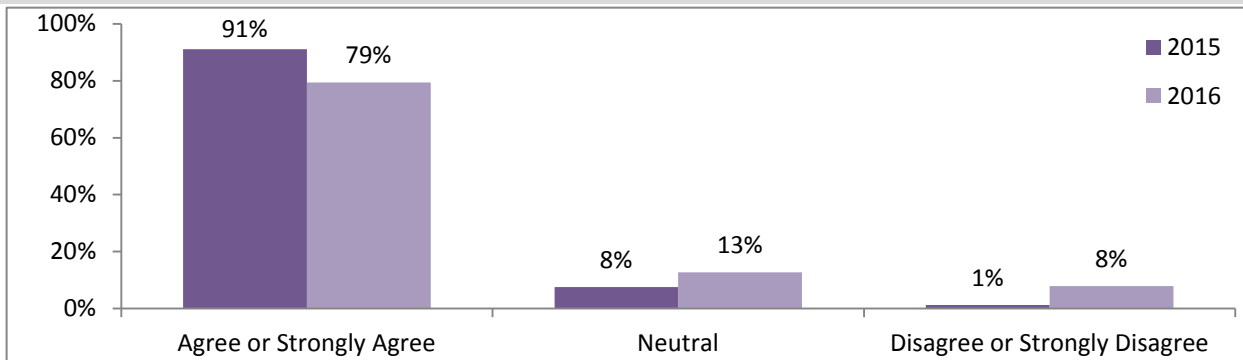
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	47	59%	31	52%
4 Agree	15	19%	11	18%
3 Neutral	15	19%	11	18%
2 Disagree	0	0%	3	5%
1 Strongly Disagree	3	4%	4	7%
Total Responses	80		60	
Score	4.3		4.0	
NA - Not Applicable	37		23	
No Response	59		30	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	57	72%	43	68%
4 Agree	15	19%	7	11%
3 Neutral	6	8%	8	13%
2 Disagree	0	0%	3	5%
1 Strongly Disagree	1	1%	2	3%
Total Responses	79		63	
Score	4.6		4.4	
NA - Not Applicable	38		21	
No Response	59		29	



Wayne County - 23rd District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
Child Protective	0	0%	0	0%
Civil Matter	45	27%	15	14%
Criminal/Probation	27	16%	27	25%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	9	5%	7	6%
Estate/Trust	0	0%	0	0%
File Papers	0	0%	5	5%
Get Information	2	1%	3	3%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	8	5%	4	4%
Make a Payment	11	7%	5	5%
PPO	0	0%	0	0%
Small Claims	1	1%	2	2%
Traffic/Ticket	59	35%	43	39%
Other	16	9%	4	4%
Number of Respondents	169		109	
No Response	7		4	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
Party (Plaintiff/Defendant)	95	60%	61	59%
Agency Worker	1	1%	1	1%
Attorney/Prosecutor	8	5%	7	7%
Family/Friend of party to case	26	16%	15	14%
Juror	0	0%	1	1%
Witness	3	2%	7	7%
Other	26	16%	15	14%
Number of Respondents	159		104	
No Response	17		9	

Wayne County - 23rd District Court

9) What is your gender?

	2015		2016	
Male	73	43%	51	47%
Female	98	57%	58	53%
Other	0	0%	1	1%
Number of Respondents	171		109	
No Response	5		4	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	6	4%	5	5%
Asian	3	2%	0	0%
Multiracial/Biracial	1	1%	5	5%
Black/African American	49	30%	28	26%
Hispanic/Latino	7	4%	3	3%
White/Caucasian	95	57%	69	63%
Other	8	5%	5	5%
Number of Respondents	166		109	
No Response	10		4	