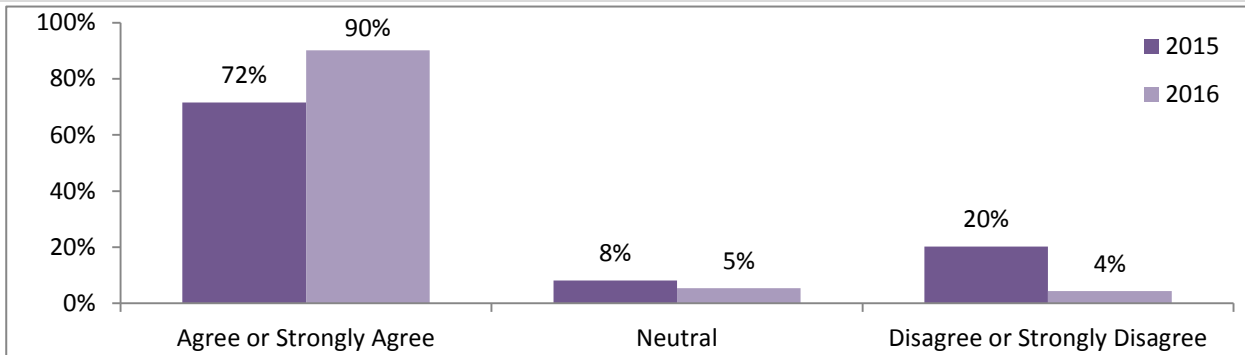


Questions 1 and 2 were directed to all respondents.

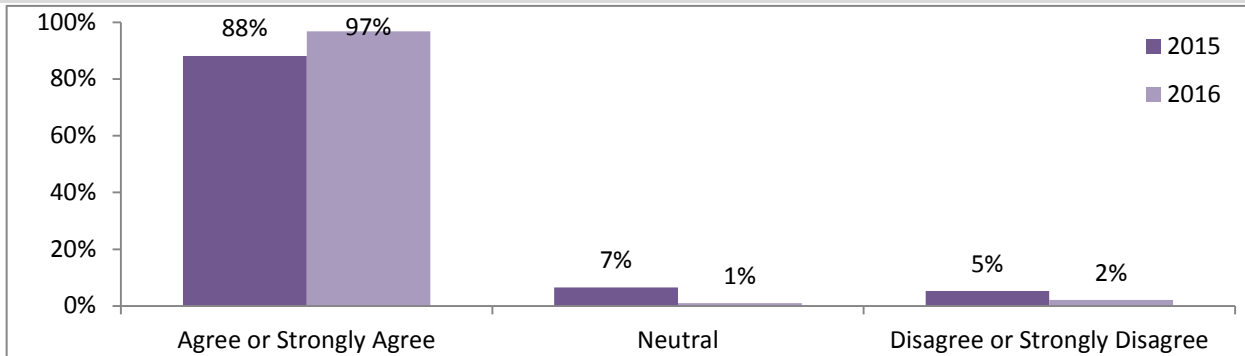
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	34	46%	61	66%
4 Agree	19	26%	22	24%
3 Neutral	6	8%	5	5%
2 Disagree	5	7%	4	4%
1 Strongly Disagree	10	14%	0	0%
Total Responses	74		92	
Score	3.8		4.5	
NA - Not Applicable	2		2	
No Response	1		2	



2) I was treated with courtesy and respect by court staff.

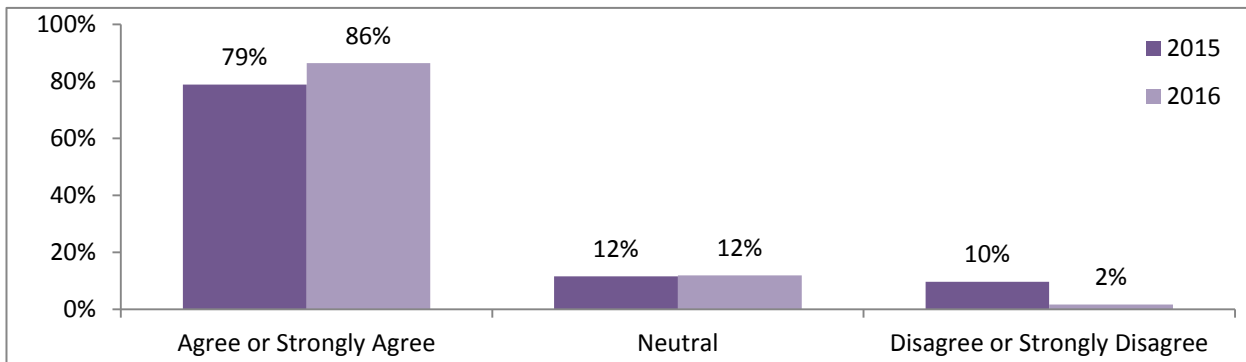
	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	47	62%	76	79%
4 Agree	20	26%	17	18%
3 Neutral	5	7%	1	1%
2 Disagree	0	0%	2	2%
1 Strongly Disagree	4	5%	0	0%
Total Responses	76		96	
Score	4.4		4.7	
NA - Not Applicable	0		0	
No Response	1		0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

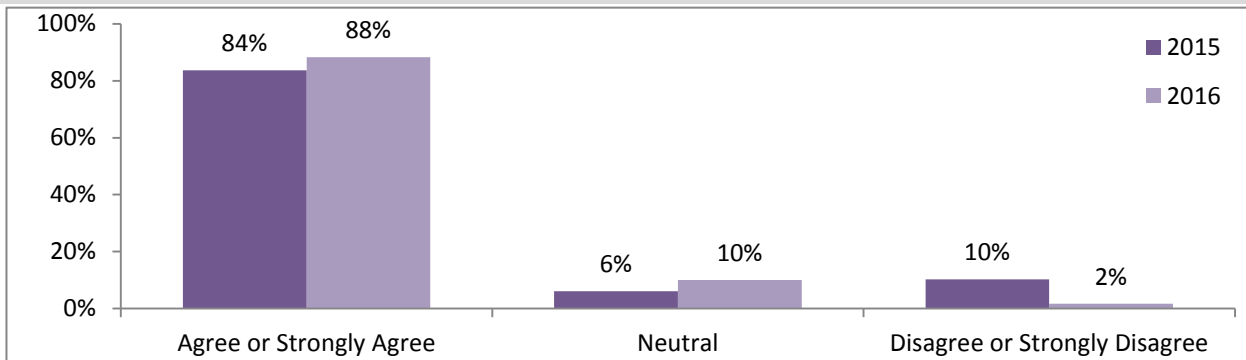
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	31	60%	39	66%
4 Agree	10	19%	12	20%
3 Neutral	6	12%	7	12%
2 Disagree	1	2%	0	0%
1 Strongly Disagree	4	8%	1	2%
Total Responses	52		59	
Score	4.2		4.5	
NA - Not Applicable	13		9	
No Response	12		28	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

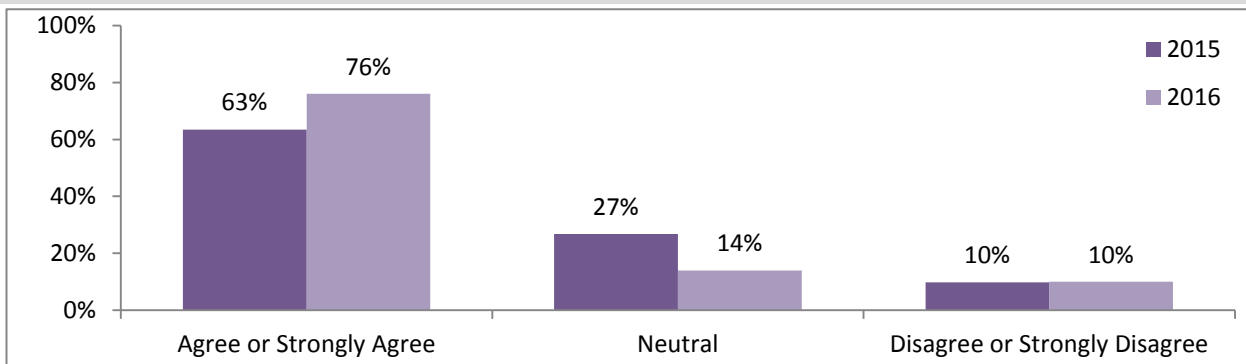
	2015		2016	
5 Strongly Agree	34	69%	42	70%
4 Agree	7	14%	11	18%
3 Neutral	3	6%	6	10%
2 Disagree	1	2%	1	2%
1 Strongly Disagree	4	8%	0	0%
Total Responses	49		60	
Score	4.3		4.6	
NA - Not Applicable	14		8	
No Response	14		28	



Questions 5 and 6 were directed to persons who were a party to the case.

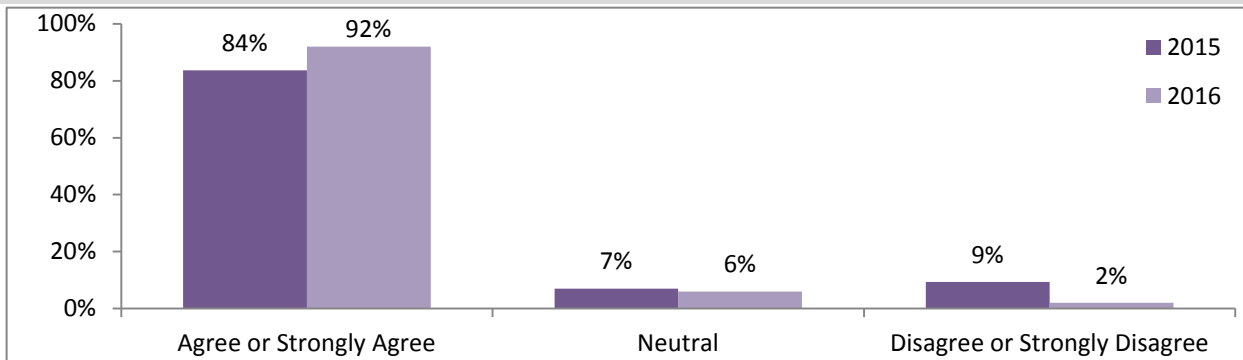
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	17	41%	26	52%
4 Agree	9	22%	12	24%
3 Neutral	11	27%	7	14%
2 Disagree	2	5%	2	4%
1 Strongly Disagree	2	5%	3	6%
Total Responses	41		50	
Score	3.9		4.1	
NA - Not Applicable	17		13	
No Response	19		33	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	28	65%	35	70%
4 Agree	8	19%	11	22%
3 Neutral	3	7%	3	6%
2 Disagree	1	2%	0	0%
1 Strongly Disagree	3	7%	1	2%
Total Responses	43		50	
Score	4.3		4.6	
NA - Not Applicable	15		12	
No Response	19		34	



Wayne County - 27th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
Child Protective	0	0%	0	0%
Civil Matter	11	15%	18	19%
Criminal/Probation	33	45%	28	30%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	4	5%	7	7%
Estate/Trust	0	0%	0	0%
File Papers	1	1%	4	4%
Get Information	3	4%	5	5%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	4	5%	4	4%
Make a Payment	4	5%	8	9%
PPO	0	0%	0	0%
Small Claims	1	1%	1	1%
Traffic/Ticket	14	19%	20	21%
Other	7	9%	8	9%
Number of Respondents	74		94	
No Response	3		2	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
Party (Plaintiff/Defendant)	44	59%	63	68%
Agency Worker	7	9%	1	1%
Attorney/Prosecutor	10	13%	11	12%
Family/Friend of party to case	10	13%	6	7%
Juror	2	3%	0	0%
Witness	3	4%	3	3%
Other	3	4%	8	9%
Number of Respondents	75		92	
No Response	2		4	

Wayne County - 27th District Court

9) What is your gender?

	2015		2016	
Male	51	68%	61	65%
Female	23	31%	33	35%
Other	1	1%	0	0%
Number of Respondents	75		94	
No Response	2		2	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	1	1%	2	2%
Asian	0	0%	0	0%
Multiracial/Biracial	3	4%	1	1%
Black/African American	8	10%	6	6%
Hispanic/Latino	7	9%	4	4%
White/Caucasian	59	77%	79	85%
Other	2	3%	3	3%
Number of Respondents	77		93	
No Response	0		3	