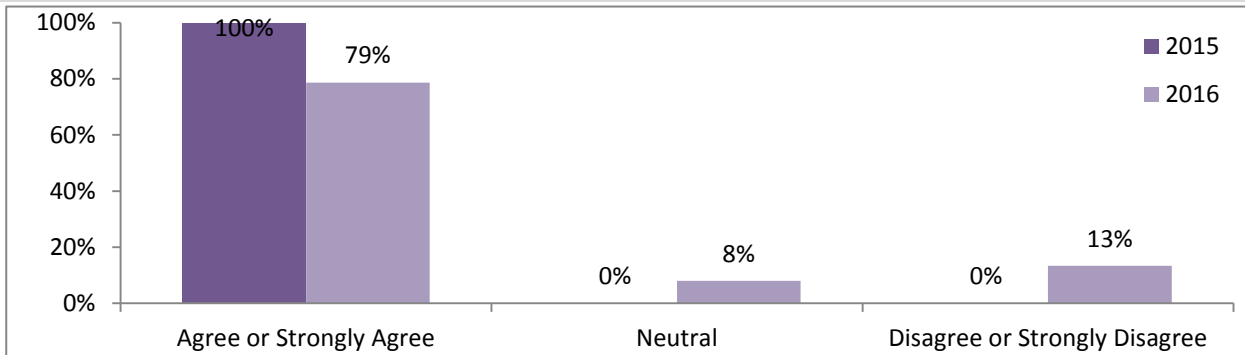


Questions 1 and 2 were directed to all respondents.

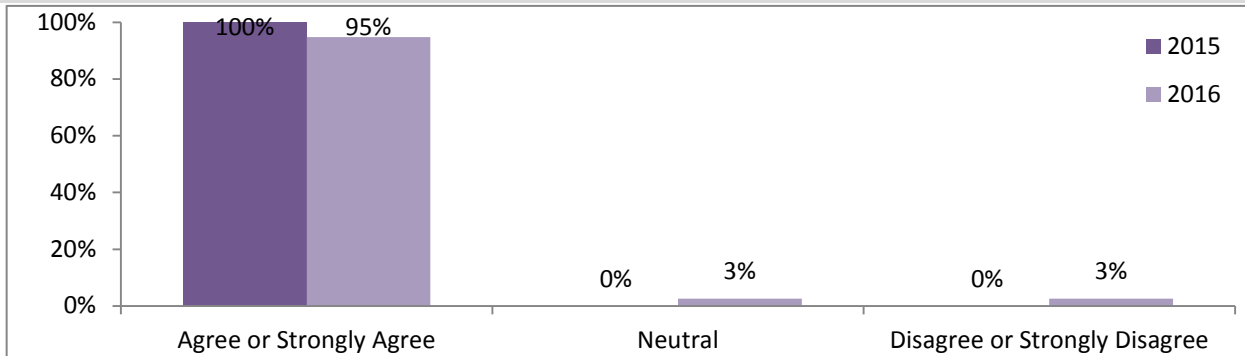
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	15	56%	31	41%
4 Agree	12	44%	28	37%
3 Neutral	0	0%	6	8%
2 Disagree	0	0%	2	3%
1 Strongly Disagree	0	0%	8	11%
Total Responses	27		75	
Score	4.6		4.0	
NA - Not Applicable	7		4	
No Response	1		2	



2) I was treated with courtesy and respect by court staff.

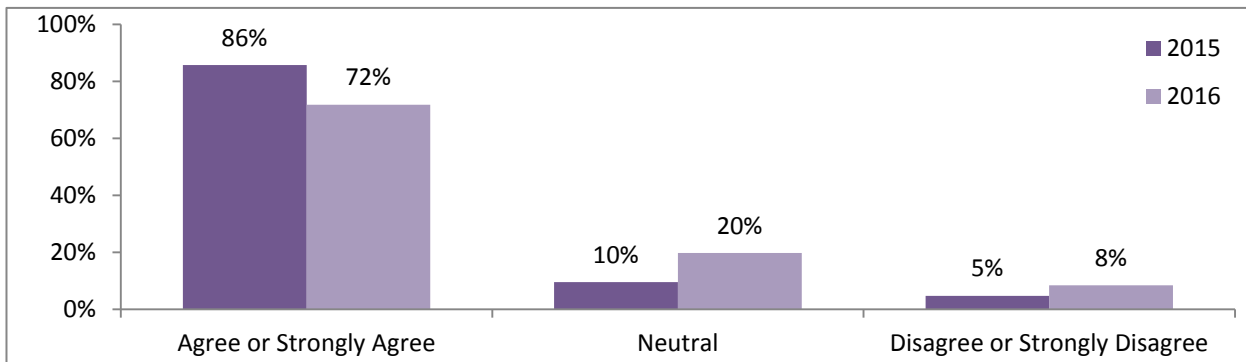
	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	21	68%	46	60%
4 Agree	10	32%	27	35%
3 Neutral	0	0%	2	3%
2 Disagree	0	0%	0	0%
1 Strongly Disagree	0	0%	2	3%
Total Responses	31		77	
Score	4.7		4.5	
NA - Not Applicable	3		3	
No Response	1		1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

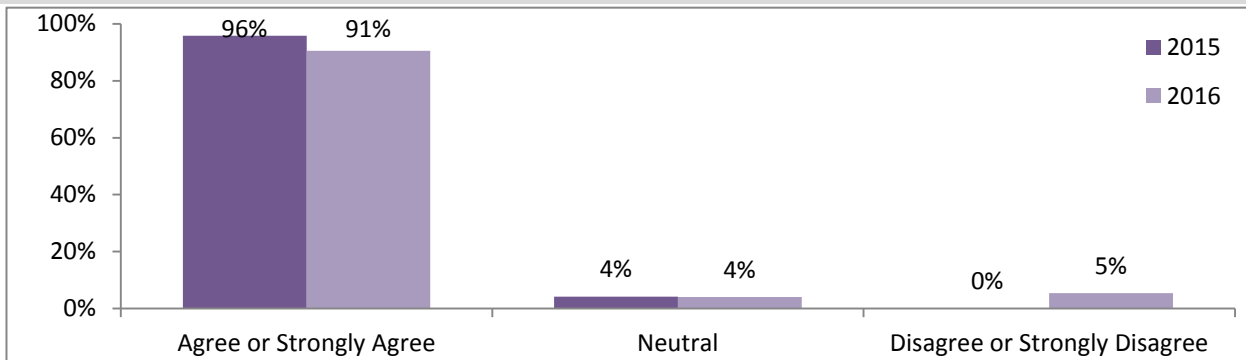
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	8	38%	31	44%
4 Agree	10	48%	20	28%
3 Neutral	2	10%	14	20%
2 Disagree	1	5%	2	3%
1 Strongly Disagree	0	0%	4	6%
Total Responses	21		71	
Score	4.2		4.0	
NA - Not Applicable	4		2	
No Response	10		8	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

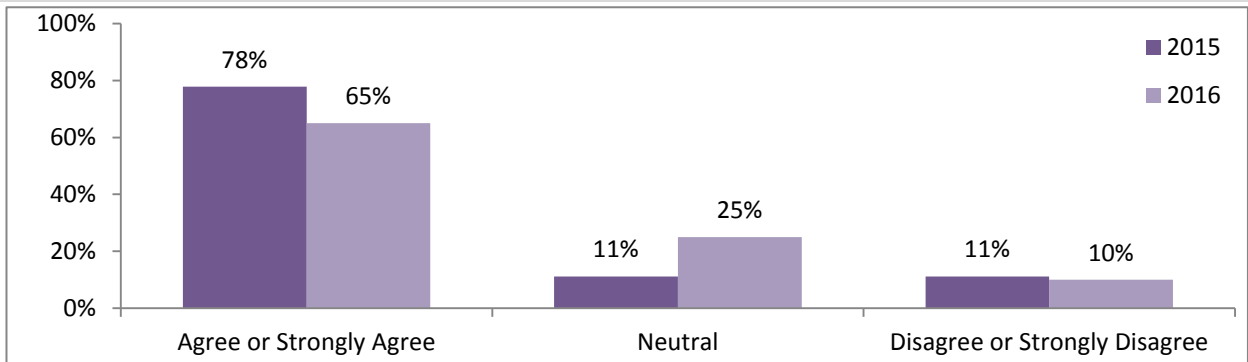
	2015		2016	
5 Strongly Agree	9	38%	48	65%
4 Agree	14	58%	19	26%
3 Neutral	1	4%	3	4%
2 Disagree	0	0%	1	1%
1 Strongly Disagree	0	0%	3	4%
Total Responses	24		74	
Score	4.3		4.5	
NA - Not Applicable	3		2	
No Response	8		5	



Questions 5 and 6 were directed to persons who were a party to the case.

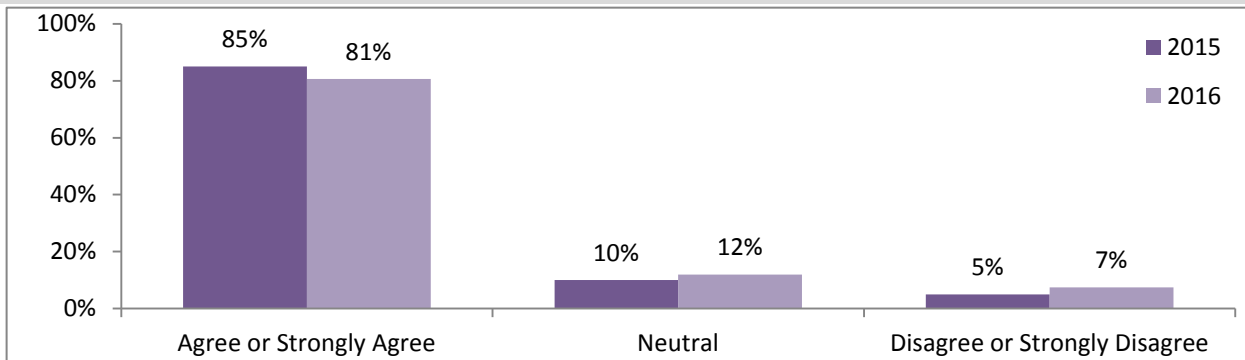
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	6	33%	23	38%
4 Agree	8	44%	16	27%
3 Neutral	2	11%	15	25%
2 Disagree	2	11%	0	0%
1 Strongly Disagree	0	0%	6	10%
Total Responses	18		60	
Score	4.0		3.8	
NA - Not Applicable	7		9	
No Response	10		12	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	8	40%	32	48%
4 Agree	9	45%	22	33%
3 Neutral	2	10%	8	12%
2 Disagree	0	0%	1	1%
1 Strongly Disagree	1	5%	4	6%
Total Responses	20		67	
Score	4.2		4.1	
NA - Not Applicable	6		5	
No Response	9		9	



Wayne County - 30th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
Child Protective	0	0%	0	0%
Civil Matter	3	10%	18	23%
Criminal/Probation	11	37%	15	19%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	0	0%	0	0%
Estate/Trust	0	0%	0	0%
File Papers	0	0%	0	0%
Get Information	0	0%	2	3%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	0	0%	7	9%
Make a Payment	1	3%	3	4%
PPO	0	0%	0	0%
Small Claims	0	0%	1	1%
Traffic/Ticket	12	40%	15	19%
Other	5	17%	22	29%
Number of Respondents	30		77	
No Response	5		4	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
Party (Plaintiff/Defendant)	20	65%	50	63%
Agency Worker	0	0%	2	3%
Attorney/Prosecutor	0	0%	7	9%
Family/Friend of party to case	11	35%	9	11%
Juror	0	0%	6	8%
Witness	0	0%	5	6%
Other	2	6%	2	3%
Number of Respondents	31		79	
No Response	4		2	

Wayne County - 30th District Court

9) What is your gender?

	2015		2016	
Male	16	48%	31	39%
Female	17	52%	49	61%
Other	0	0%	0	0%
Number of Respondents	33		80	
No Response	2		1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	3	9%	1	1%
Asian	1	3%	0	0%
Multiracial/Biracial	1	3%	2	3%
Black/African American	22	67%	65	83%
Hispanic/Latino	0	0%	0	0%
White/Caucasian	5	15%	7	9%
Other	2	6%	5	6%
Number of Respondents	33		78	
No Response	2		3	