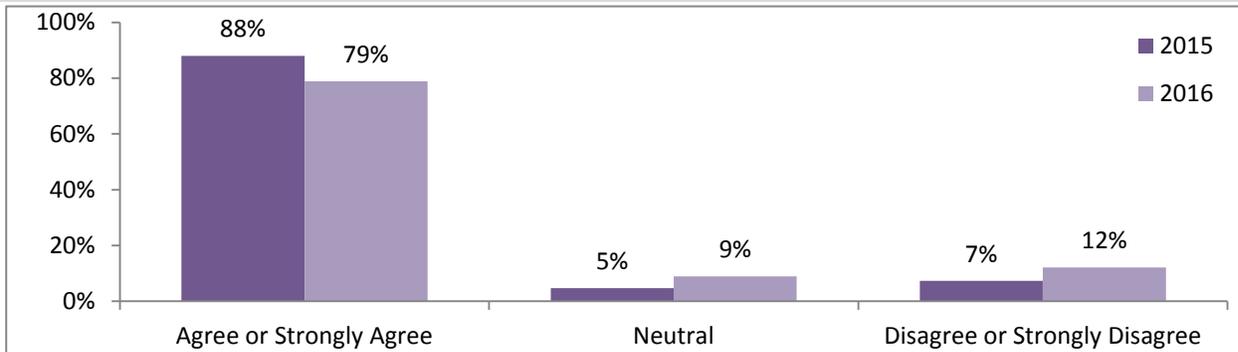


Questions 1 and 2 were directed to all respondents.

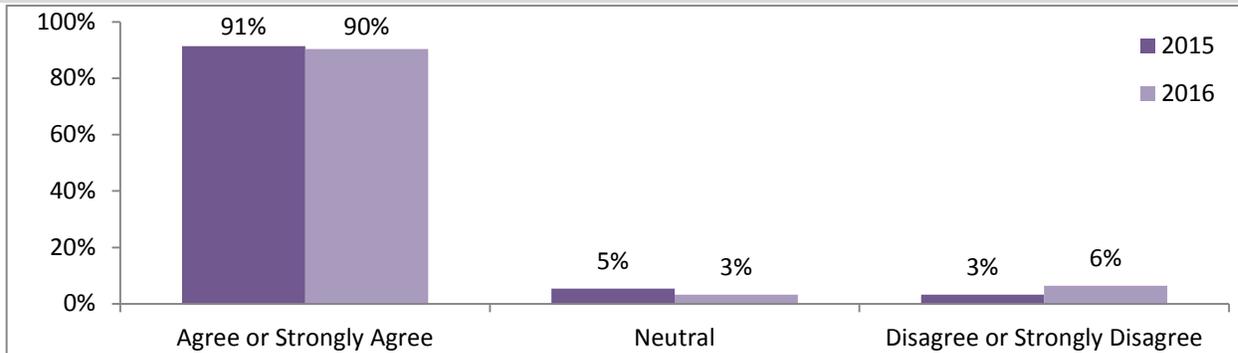
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	126	66%	176	52%
4 Agree	42	22%	90	27%
3 Neutral	9	5%	30	9%
2 Disagree	4	2%	18	5%
1 Strongly Disagree	10	5%	23	7%
Total Responses	191		337	
Score		4.4		4.1
NA - Not Applicable	2		6	
No Response	1		2	



2) I was treated with courtesy and respect by court staff.

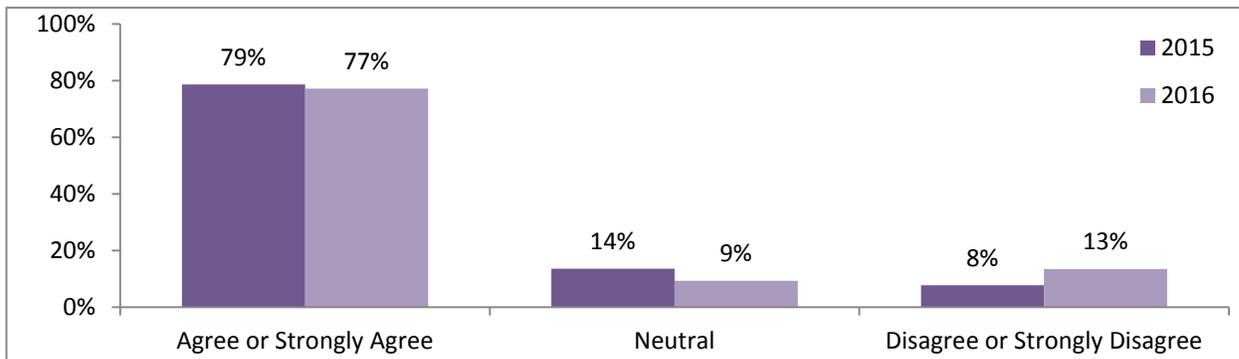
	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	142	77%	239	70%
4 Agree	27	15%	71	21%
3 Neutral	10	5%	11	3%
2 Disagree	2	1%	7	2%
1 Strongly Disagree	4	2%	15	4%
Total Responses	185		343	
Score		4.6		4.5
NA - Not Applicable	1		0	
No Response	8		2	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

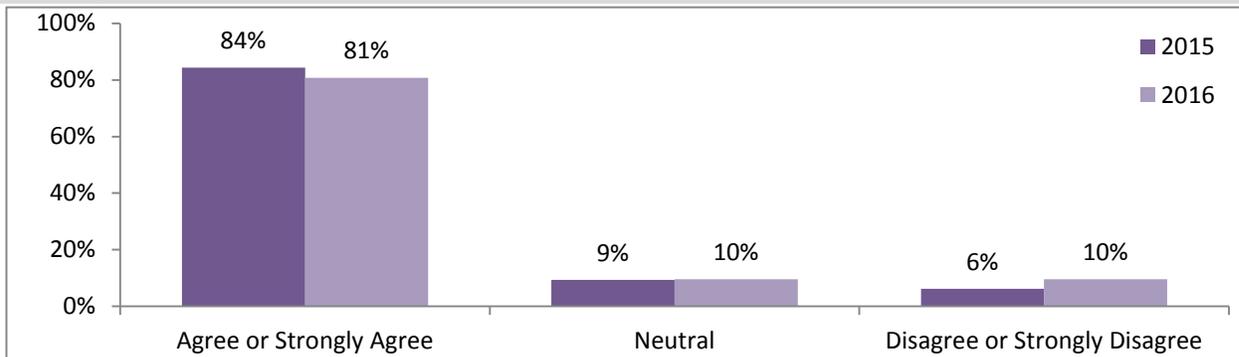
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	63	61%	115	53%
4 Agree	18	17%	51	24%
3 Neutral	14	14%	20	9%
2 Disagree	5	5%	7	3%
1 Strongly Disagree	3	3%	22	10%
Total Responses	103		215	
Score		4.3		4.1
NA - Not Applicable	28		56	
No Response	63		74	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

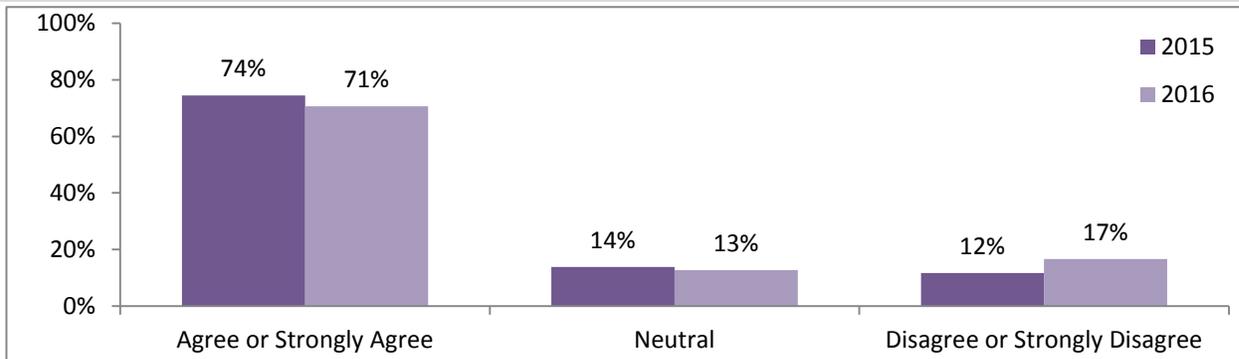
	2015		2016	
5 Strongly Agree	64	67%	116	59%
4 Agree	17	18%	44	22%
3 Neutral	9	9%	19	10%
2 Disagree	3	3%	7	4%
1 Strongly Disagree	3	3%	12	6%
Total Responses	96		198	
Score		4.4		4.2
NA - Not Applicable	34		64	
No Response	64		83	



Questions 5 and 6 were directed to persons who were a party to the case.

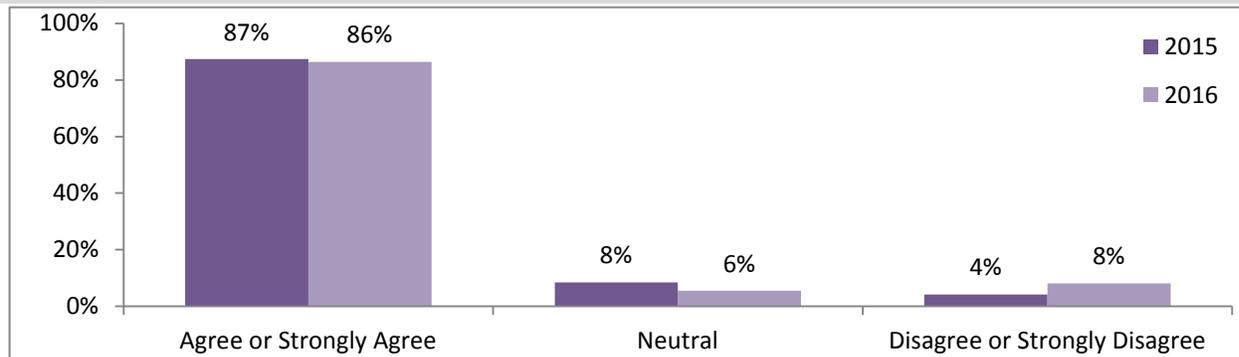
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	52	55%	112	49%
4 Agree	18	19%	49	21%
3 Neutral	13	14%	29	13%
2 Disagree	6	6%	13	6%
1 Strongly Disagree	5	5%	25	11%
Total Responses	94		228	
Score	4.1		3.9	
NA - Not Applicable	37		47	
No Response	63		70	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	60	63%	143	61%
4 Agree	23	24%	60	26%
3 Neutral	8	8%	13	6%
2 Disagree	4	4%	4	2%
1 Strongly Disagree	0	0%	15	6%
Total Responses	95		235	
Score	4.5		4.3	
NA - Not Applicable	32		42	
No Response	67		68	



Wayne County - 34th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
Child Protective	0	0%	0	0%
Civil Matter	31	16%	47	15%
Criminal/Probation	20	11%	35	11%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	3	2%	11	3%
Estate/Trust	0	0%	0	0%
File Papers	1	1%	3	1%
Get Information	4	2%	5	2%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	8	4%	9	3%
Make a Payment	9	5%	26	8%
PPO	0	0%	0	0%
Small Claims	1	1%	2	1%
Traffic/Ticket	115	61%	184	58%
Other	9	5%	32	10%
Number of Respondents	189		320	
No Response	5		25	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
Party (Plaintiff/Defendant)	137	75%	249	77%
Agency Worker	0	0%	16	5%
Attorney/Prosecutor	6	3%	6	2%
Family/Friend of party to case	21	11%	28	9%
Juror	2	1%	6	2%
Witness	1	1%	3	1%
Other	17	9%	25	8%
Number of Respondents	183		322	
No Response	11		23	

Wayne County - 34th District Court

9) What is your gender?

	2015		2016	
Male	107	57%	172	52%
Female	80	43%	155	47%
Other	0	0%	6	2%
Number of Respondents	187		330	
No Response	7		15	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	3	2%	17	5%
Asian	6	3%	7	2%
Multiracial/Biracial	8	4%	6	2%
Black/African American	81	44%	122	37%
Hispanic/Latino	7	4%	15	5%
White/Caucasian	83	45%	163	49%
Other	4	2%	17	5%
Number of Respondents	186		331	
No Response	8		14	