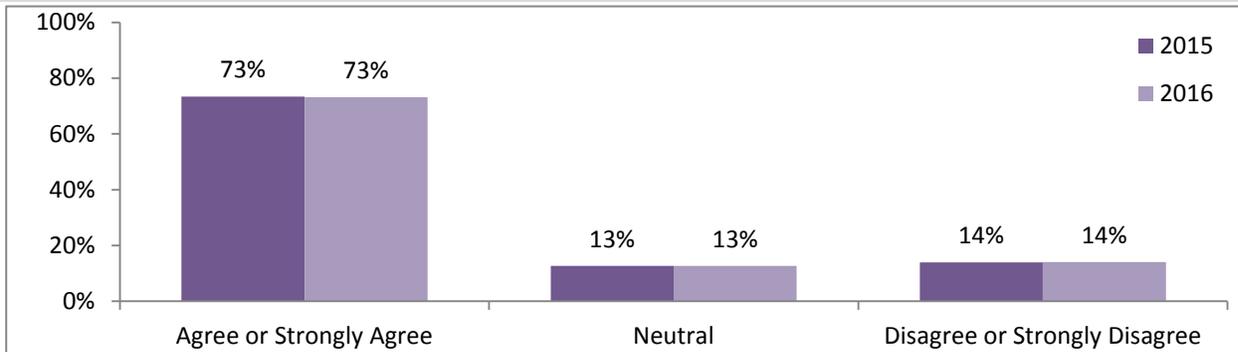


Questions 1 and 2 were directed to all respondents.

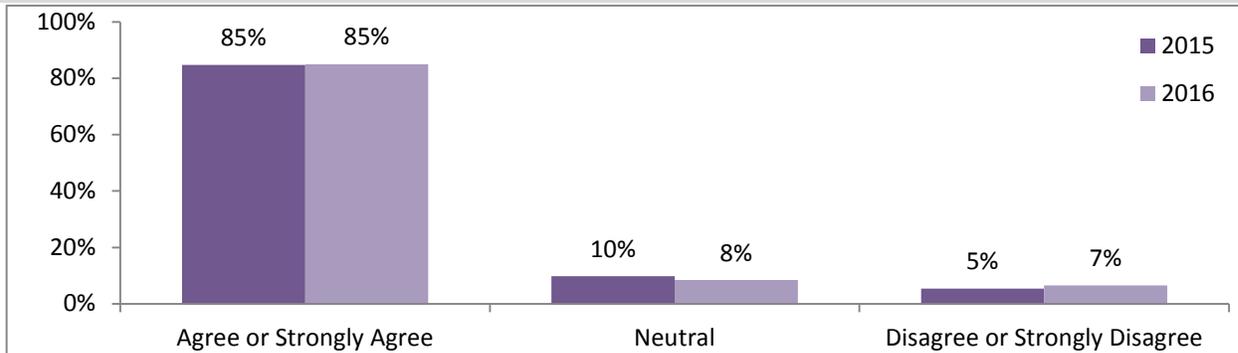
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
5 Strongly Agree	238	45%	250	43%
4 Agree	150	28%	171	30%
3 Neutral	67	13%	73	13%
2 Disagree	33	6%	37	6%
1 Strongly Disagree	41	8%	44	8%
Total Responses	529		575	
Score	4.0		3.9	
NA - Not Applicable	18		13	
No Response	7		20	



2) I was treated with courtesy and respect by court staff.

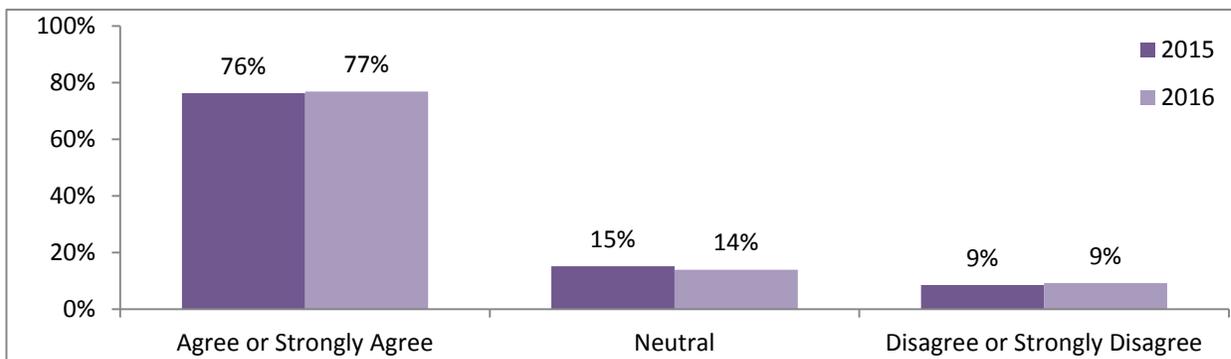
	2015		2016	
5 Strongly Agree	308	58%	330	57%
4 Agree	144	27%	164	28%
3 Neutral	52	10%	49	8%
2 Disagree	8	2%	13	2%
1 Strongly Disagree	21	4%	25	4%
Total Responses	533		581	
Score	4.3		4.3	
NA - Not Applicable	11		5	
No Response	10		22	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

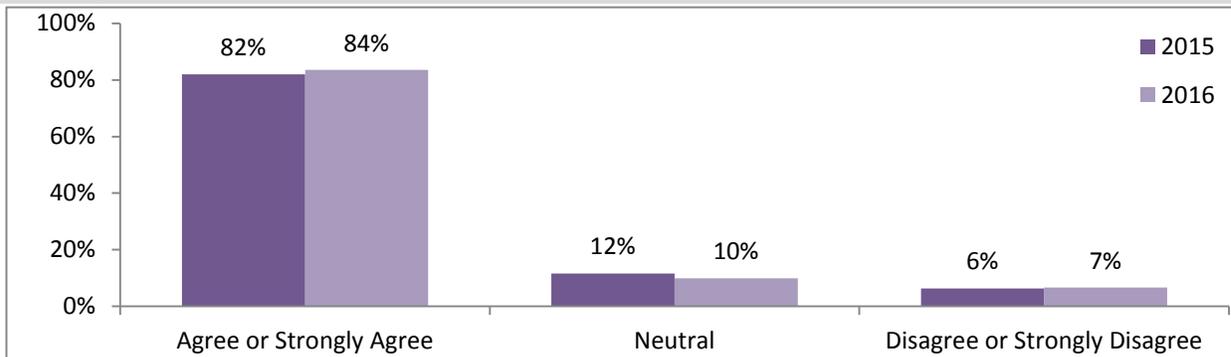
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	205	47%	216	49%
4 Agree	126	29%	125	28%
3 Neutral	66	15%	62	14%
2 Disagree	18	4%	17	4%
1 Strongly Disagree	19	4%	24	5%
Total Responses	434		444	
Score	4.1		4.1	
NA - Not Applicable	65		69	
No Response	55		95	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

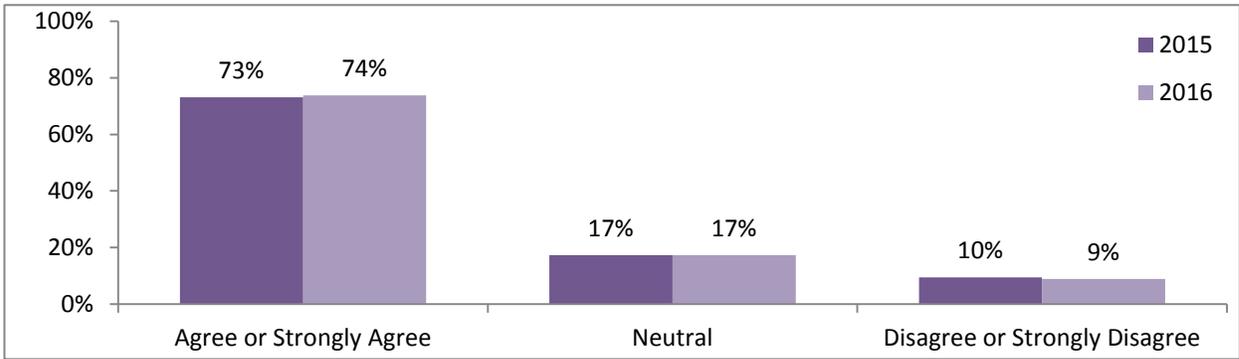
	2015		2016	
5 Strongly Agree	244	55%	245	54%
4 Agree	117	27%	135	30%
3 Neutral	51	12%	45	10%
2 Disagree	13	3%	14	3%
1 Strongly Disagree	15	3%	16	4%
Total Responses	440		455	
Score	4.3		4.3	
NA - Not Applicable	60		65	
No Response	54		88	



Questions 5 and 6 were directed to persons who were a party to the case.

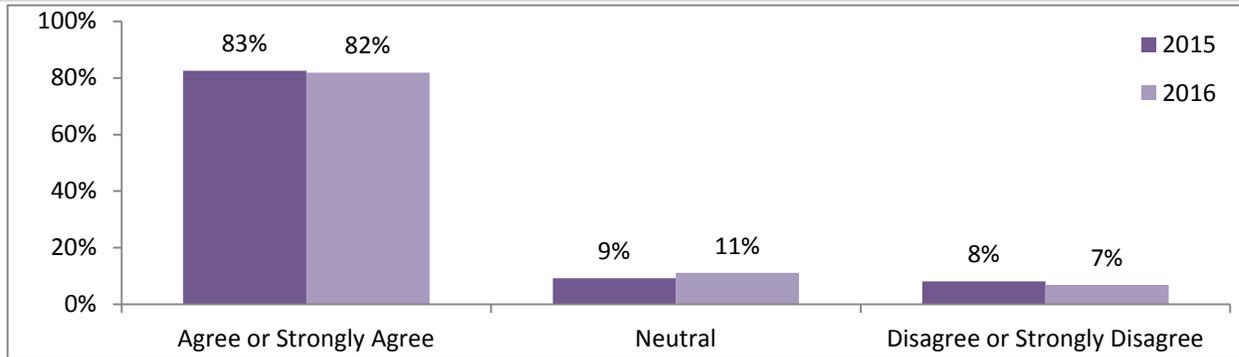
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	207	49%	205	48%
4 Agree	101	24%	111	26%
3 Neutral	73	17%	74	17%
2 Disagree	15	4%	15	4%
1 Strongly Disagree	25	6%	23	5%
Total Responses	421		428	
Score	4.1		4.1	
NA - Not Applicable	79		81	
No Response	54		99	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	227	53%	252	56%
4 Agree	129	30%	115	26%
3 Neutral	40	9%	50	11%
2 Disagree	18	4%	13	3%
1 Strongly Disagree	17	4%	18	4%
Total Responses	431		448	
Score	4.2		4.3	
NA - Not Applicable	70		65	
No Response	53		95	



Wayne County - 36th District Court - All Divisions

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
	Count	Percentage	Count	Percentage
Child Protective	0	0%	0	0%
Civil Matter	112	27%	111	19%
Criminal/Probation	61	15%	35	6%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	10	2%	6	1%
Estate/Trust	0	0%	0	0%
File Papers	32	8%	18	3%
Get Information	23	6%	19	3%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	55	13%	98	16%
Make a Payment	10	2%	13	2%
PPO	0	0%	0	0%
Small Claims	30	7%	34	6%
Traffic/Ticket	155	38%	267	45%
Other	40	10%	33	6%
Number of Respondents	409		597	
No Response	145		11	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
	Count	Percentage	Count	Percentage
Party (Plaintiff/Defendant)	278	64%	412	71%
Agency Worker	20	5%	14	2%
Attorney/Prosecutor	46	11%	44	8%
Family/Friend of party to case	55	13%	54	9%
Juror	6	1%	3	1%
Witness	20	5%	10	2%
Other	43	10%	58	10%
Number of Respondents	434		583	
No Response	120		25	

Wayne County - 36th District Court - All Divisions

9) What is your gender?

	2015		2016	
Male	241	48%	310	52%
Female	271	54%	289	48%
Other	8	2%	5	1%
Number of Respondents	499		600	
No Response	55		8	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	25	5%	24	4%
Asian	29	6%	7	1%
Multiracial/Biracial	23	5%	19	3%
Black/African American	297	63%	446	76%
Hispanic/Latino	27	6%	17	3%
White/Caucasian	116	24%	84	14%
Other	46	10%	25	4%
Number of Respondents	474		590	
No Response	80		18	